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Contract

Community-based adult mental health and emotional wellbeing support - prevention, wellbeing, and recovery

Warwickshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2022/S 000-001832

Procurement identifier (OCID): ocids-h6vhtk-02ef55

Published 21 January 2022, 11:52am

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

Contact

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Country

United Kingdom

NUTS code

UKG13 - Warwickshire

Internet address(es)

Main address

<https://www.warwickshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Community-based adult mental health and emotional wellbeing support - prevention, wellbeing, and recovery

Reference number

12337

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

Warwickshire County Council (the Council) has commissioned Collaboration contract to CW MIND, Kooth Digital Health Limited and KeyRing Living Support Networks where each provider has an individual contract with the Council, for provision of adult mental health and emotional wellbeing support services.

The service will include the following core elements:

- Single Point of Entry ("One Front Door") and an online website with information and resources
- One-to-one support sessions
- Peer-led groups
- Wellbeing and resilience workshops
- Outreach and signposting
- 24/7 helpline, webchat and online support (e-mental health service)

The Mental Health Helpline element is also available to Coventry residents and links to Coventry services. Coventry and Warwickshire Clinical Commissioning Group (CCG) make a funding contribution towards the provision of the 24/7 helpline to

Coventry residents.

The approach of delivery will be community-first and outcome-focused. It is envisaged that "One Front Door" (Single Point of Entry) is offered to simplify access into the pool of services that are operating under a shared visual identity/brand, through a Collaborative Partnership model. The Collaborative Partnership will need to work with commissioners, referrers, and service users in service mobilisation to agree the shared visual identity/brand.

Providers may still use their own logos and branding to compliment this but branding guidelines should be created jointly to ensure the "One Front Door" is effective and individuals do not feel confused where to go.

The service will be available all year round to individuals who live in Warwickshire and/or are registered with a Warwickshire GP.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,087,570

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Within the county boundaries of Warwickshire and the City boundaries of Coventry

II.2.4) Description of the procurement

Warwickshire County Council (the Council) has to commissioned a Collaborative Partnership or single provider for provision of adult mental health and emotional wellbeing support services.

The procurement was an open procedure.

These services may be subject to modifications and changes in order to meet the changing needs of the Council and the service and increases or decreases in funding.

II.2.14) Additional information

The initial contract term will be for 3 years however the Council reserves the right to extend the contract by further periods not exceeding 84 months

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-026600](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 January 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 5

V.2.3) Name and address of the contractor

Coventry Warwickshire Mind

Coventry

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,087,570

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 January 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 5

V.2.3) Name and address of the contractor

Kooth Digital Health Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,087,570

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V.2.3) Name and address of the contractor

KeyRing Living Support Networks

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,087,570

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court for England and Wales

London

Country

United Kingdom