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Tender

BCU-OJEU-58082 - Independent Third Sector Stroke Recovery Service for BCUHB

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F02: Contract notice

Notice identifier: 2025/S 000-001804

Procurement identifier (OCID): ocds-h6vhtk-04d47c

Published 20 January 2025, 8:40am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Alder House, Alder Court

St Asaph

LL17 0JL

Contact

Gregg Roberts

Email

gregg.roberts@wales.nhs.uk

Telephone

+44 1978291161

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

BCU-OJEU-58082 - Independent Third Sector Stroke Recovery Service for BCUHB

Reference number

BCU-OJEU-58082

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The NHS Wales Shared Services Partnership on behalf of the Betsi Cadwaladr University Health Board is looking to appoint a suitably qualified provider of Independent Third Sector Stroke Recovery Services, starting on 1st April 2025 until 31st March 2028.

Following a review of the Health Board's Stroke Pathway by the Royal College of Physicians (RCP) in 2017, a business case was submitted and funding agreed to improve on Stroke services across the pathway and the Health Board. This not only included plans to improve inpatient, rehabilitation and early supported discharge care, but also to provide support for patients for life after stroke.

Once approved and funding was agreed, Stroke teams across the Health Board and pathway implemented the recommendations from the business case. One aspect of this was to employ a third sector provider to offer support to patients, their families and carers, advice, support and contacts to other services, for up to 18 months after their stroke.

Further detail of the requirement is outlined within the service specification included with this tender which is available online via e-tender wales. [itt_114802](https://www.e-tender.wales.gov.uk/itt_114802)

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85100000 - Health services
- 85110000 - Hospital and related services
- 85111000 - Hospital services
- 85112000 - Hospital support services
- 85312300 - Guidance and counselling services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKL11 - Isle of Anglesey
- UKL12 - Gwynedd
- UKL13 - Conwy and Denbighshire
- UKL23 - Flintshire and Wrexham

II.2.4) Description of the procurement

The Service will be provided across the 6 counties of North Wales, and this tender is intended to appoint one organisation that will cover the 3 IHCs of East, Central and West. The Service Provider will ensure that the service provision meets the needs of local communities, reflecting the distinct characteristics of each locality, and maximising partnership working across all agencies and sectors.

The aim of the Service is to ensure consistency of resources and activity in relation to the activity across North Wales, ensuring equality of opportunity for those eligible Stroke Survivors within the catchment area of Betsi Cadwaladr University Health Board (BCUHB). This will be done by the provider contributing to improvements in the stroke

pathway identified as Life after Stroke and bringing additional expertise, knowledge and resource, from outside of the Health Board, in order to deliver the aims of the Health Board's stroke delivery plan.

The provider will ensure the service is focused on support on discharge by visiting stroke survivors, carers and families in hospital, prior to discharge to assess what is required once they are discharged. Although support is usually provided for up to 12 months, the provider will offer support for up to 18 months, should it be required. Liaison with the respective multi-disciplinary stroke teams will be important to ensure decision making and care plans are tailored to the stroke survivor and their carers/families.

In addition to the above, the provider will:

- Educate survivors and their carers/families the risk factors for stroke and encourage appropriate changes to lifestyle to reduce the risk of further strokes.

- Identify and signpost patients and their families to social opportunities/coffee meets/befriending, information events, and providing peer support opportunities for carers and/or stroke survivors where needed.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

2x 12 optional month extensions

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 February 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

18 February 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 2028

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=147476

(WA Ref:147476)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

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+44 2079477501

Country

United Kingdom