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Planning

Southampton Early Advice and Support (SEAS) Service

Southampton City Council

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-001799

Procurement identifier (OCID): ocds-h6vhtk-04d479

Published 19 January 2025, 12:41pm

Section I: Contracting authority

I.1) Name and addresses

Southampton City Council

Civic Centre

SOUTHAMPTON

SO147LR

Contact

Catherine Dadson

Email

catherine.dadson@southampton.gov.uk

Country

United Kingdom

Region code

UKJ32 - Southampton

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.southampton.gov.uk

Buyer's address

<https://supplierlive.proactisp2p.com/Account/Login>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Southampton Early Advice and Support (SEAS) Service

Reference number

063638- EC09/01/3620

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Southampton City Council is issuing this Prior Information Notice (PIN) to inform the market of an upcoming procurement opportunity for the delivery of the Southampton Early Advice and Support (SEAS) service. This initiative is key to achievement of the Council's aim to enhance resident independence, improve overall community wellbeing, and reduce/ delay demand for formal long term adult social care.

II.1.5) Estimated total value

Value excluding VAT: £2,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKJ32 - Southampton

II.2.4) Description of the procurement

About SEAS:

The SEAS service will focus on delivering preventative and high-quality Information, Advice, and Guidance (IAG) services to reduce demand on formal adult social care services. The service will prioritise early intervention, promoting independence, addressing social isolation, particularly among older adults (65+) and carers. It will also deliver preventative and high-quality Information, Advice, and Guidance (IAG) services to children and young people and those with Special Educational Needs & Disabilities (SEND).

Service Principles:

1. Streamlined Service Delivery: With a Lead Provider overseeing the partnership, we can prevent duplication, ensure consistent standards across providers, and provide a single point of access to EAAS services.
2. Focus on Integrated IAG Services: Consolidate all IAG functions under a coordinated framework, allowing the Lead Provider to allocate tasks to specialized providers for efficiency.
3. Outcome-Based Commissioning: Set clear, measurable outcomes related to social isolation, wellbeing, and early intervention, enabling flexibility in how services are delivered while focusing on results.
4. Core/Flex Model for Service Delivery: Certain statutory functions, including Healthwatch, Children & Young People (C&YP) support, IAG, and Special Educational Needs and Disabilities Information, Advice, and Support Service (SENDIASS), will form the model's core. These essential services are safeguarded to maintain continuity and quality of statutory provision. Meanwhile, other services within the consortium will be designed with flexibility to adapt and reallocate resources as community needs change over time.

Indicative Procurement Details:

- Estimated Annual Contract Value: £2m
- Procurement Process: This procurement will be conducted under the Procurement Act 2023, subject to the commencement of the new regulations.
- Eligibility: Open to organisations capable of delivering a Lead Provider Partnership

Model. The model should consider including Voluntary, Community Groups, Social Enterprise, and Registered Charities (VCSE) collaboration.

II.2.14) Additional information

Market Engagement:

The Council is committed to negotiating with potential providers to refine the service specification and approach. Providers are invited to:

- Participate in a market engagement session to discuss service design and delivery. A session has been arranged for Thursday 20th February 2025, location to be confirmed. To register your interest in attending this event and receive further details of the venue please email:

procurementhealthandcareteam@southampton.gov.uk

There is a limit of two attendees per organisation. When registering your interest by email, please provide the name of your organisation, names of your attendees, and the primary reason for your interest in this event. To ensure that everyone can participate fully and comfortably, we kindly ask that you let us know if you have any specific accessibility requirements or needs.

Important Notice:

This PIN is issued solely for information and planning purposes. It does not constitute a call for competition, nor does it commit Southampton City Council to any particular procurement process or contract award.

II.3) Estimated date of publication of contract notice

1 April 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No