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Contract

## **Workplace Services Procurement Programme Support (WSPPS)**

Department for Work and Pensions

F20: Modification notice

Notice identifier: 2025/S 000-001790

Procurement identifier (OCID): ocids-h6vhtk-04d473

Published 17 January 2025, 6:11pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Department for Work and Pensions

Quarry House, Quarry Hill

Leeds

#### **Email**

[david.nisbet1@dwp.gov.uk](mailto:david.nisbet1@dwp.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Workplace Services Procurement Programme Support (WSPPS)

#### **II.1.2) Main CPV code**

- 72224000 - Project management consultancy services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

DWP Estates currently have a contract with EY to support the procurement activity for Workplace Services (WPS). The Workplace Services Programme was established to manage the procurements of the DWP Estates Facilities Management contract and the Security Services contract, along with Life Safety Systems.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

21 September 2023

End date

20 September 2025

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section V. Award of contract/concession**

### **Contract No**

11352

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

21 September 2023

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Ernst and Young (EY)

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £11,909,550

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## **Section VI. Complementary information**

### **VI.3) Additional information**

## Suppliers Instructions:

### How to Express Interest in this Tender:

1. Register on the eSourcing portal (this is only required once):

<https://dwp.bravosolution.co.uk> & click the link to register - Accept the terms & conditions & click 'continue' - Enter your correct business & user details - Note your chosen username & click 'Save'. You will receive an email with your password (keep this secure)

2. Express an Interest in the tender - Login to the portal with the username/password - Click the 'PQQs / ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier) - Click on the relevant exercise to access the content. - Click the 'Express Interest' button at the top of the page. - This will move the PQQ /ITT into your 'My PQQs/ My ITTs' page. (A secure area reserved for your projects only) -You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box

3. Responding to the tender - Click 'My Response' under 'PQQ/ ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining) - You can now use the 'Messages' function to communicate with the buyer and seek any clarification - Note the deadline for completion. Follow the onscreen instructions to complete the PQQ/ ITT - There may be a mixture of online & offline actions to complete (detailed online help available). To submit your reply use the 'Submit Response' button (top of the page).

For further assistance please consult the online help, or the eTendering help desk.

DWP expressly reserves the rights(i)to use a reverse auction; (ii)to cancel this procurement at any stage; (iii)to not award any contract as a result of the procurement process commenced by publication of this notice; (iv)and in no circumstances will DWP be liable for any costs incurred by potential suppliers.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Unable to obtain

Unable to obtain

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72224000 - Project management consultancy services

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

To support the procurement activity for Workplace Services (WPS). The Workplace Services Programme was established to manage the procurements of the DWP Estates Facilities Management contract and the Security Services contract, along with Life Safety Systems.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

21 September 2023

End date

20 September 2025

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£11,909,550

#### **VII.1.7) Name and address of the contractor/concessionaire**

Ernst and Young (EY)

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The contract forms a key part in supporting DWP deliver the Workplace Service Programme (WPS), for the re-procurement of business critical services that enable DWP buildings to operate and function for more than 20 million customers and claimants. Given the scale of WPS and its importance to the delivery of DWP services, additional resource is required on the programme to support its delivery and ensure efficiency and best practice throughout to ensure that milestones are met on time and encouraging innovation and providing recommendations to improve delivery.

The high-level scope of the contract is as follows:

- Procurement Support
- Existing Contracts Demobilisation
- Supply Chain Mobilisation
- Change Management
- Transition Management
- Cutover

DWP Estates require the continuation of the services EY are providing as they are essential to the success of the WPS programme. These are an effective PMO function that has the capacity and capability to support the Workplace Services Programme, to minimise business disruption and ensure the new contracts are delivered on time. As well as access to additional Subject Matter Experts (SMEs) to deliver the Workplace Services Programme.

This Change Request is for the continuation of the existing service that is delivered by EY. Due to shifting timelines for the WPS Programme the Mobilisation of the WPS contracts have been delayed by DWP. This has had an impact on EY delivering some of the outcomes in the current specification.

#### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

As the Workplace Services Programme has progressed several unforeseen delays arose that has driven spend levels to a much higher level than the original profile. The spend room available in the contract is now much less than anticipated and an increase to the contract value is required to ensure vital work can continue.

#### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £6,951,700

Total contract value after the modifications

Value excluding VAT: £11,909,550