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Award

## Community and Statutory Advocacy Service

London Borough of Havering

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-001783

Procurement identifier (OCID): ocds-h6vhtk-055120 ([view related notices](#))

Published 9 January 2026, 11:50am

## Scope

## Reference

C0343

## Description

The Community & Statutory Advocacy Service is designed to provide comprehensive, person-centred advocacy to individuals across Havering who experience substantial difficulty in engaging with health, social care, or community services. This includes those entitled to statutory advocacy under the Care Act 2014, Mental Capacity Act 2005, Mental Health Act 2007, and the NHS Complaints Regulations, as well as community support for individuals who do not meet the criteria for statutory support but still require assistance in navigating complex systems. By bridging the gap between individuals and the services they need, the advocacy service promotes choice, control, and independence in care and support planning and ensures residents receive fair and unbiased support or representation.

The contract for the Community & Statutory Advocacy Service will commence on 1st April 2026 and, subject to satisfactory performance, will continue until 31st March 2031, with the option to extend until 31st March 2033. Bidders should be aware that the service must

be accessible to all eligible individuals and positively support the diverse and varied needs of those who access it. The provider is expected to collaborate closely with Havering social care practitioners, voluntary sector providers, and health partners to ensure the concept of advocacy is understood and effectively implemented. Additionally, the service will operate using both face-to-face and digital methods, including dedicated referral systems, proactive outreach, and a preventative approach that empowers individuals to understand their rights, make informed choices, and participate fully in decisions affecting their lives.

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## **Contract 1. Community and Statutory Advocacy Service**

### **Supplier**

- HAVERING MIND

### **Contract value**

- £1,532,322.32 excluding VAT
- £1,838,786.78 including VAT

Above the relevant threshold

### **Award decision date**

26 November 2025

### **Date assessment summaries were sent to tenderers**

9 January 2026

### **Earliest date the contract will be signed**

9 January 2026

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

up to 2 years extension is available

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

### **Contract locations**

- UKI52 - Barking & Dagenham and Havering

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## Information about tenders

- 4 tenders received
- 4 tenders assessed in the final stage:
  - 0 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

### Special regime

Light touch

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## Supplier

### HAVERING MIND

- Companies House: 04184862
- Public Procurement Organisation Number: PPYB-2773-MDVX

Harmile House

Upminster

RM14 2QP

United Kingdom

Email: [reach.us@haveringmind.org.uk](mailto:reach.us@haveringmind.org.uk)

Website: <http://www.haveringmind.org.uk>

Region: UKI52 - Barking & Dagenham and Havering

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Community and Statutory Advocacy Service

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## Contracting authority

### **London Borough of Havering**

- Public Procurement Organisation Number: PCZG-5314-HWM

Havering Town Hall

Romford

RM1 4GR

United Kingdom

Email: [procurement.support@havering.gov.uk](mailto:procurement.support@havering.gov.uk)

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government