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Tender

23-T18 - Electronic Clinician & Learner Integrated Progression System for Education (ECLIPSE)

East of England Ambulance NHS Trust

F02: Contract notice
Notice identifier: 2024/S 000-001783
Procurement identifier (OCID): ocds-h6vhtk-042e43
Published 18 January 2024, 3:22pm

Section I: Contracting authority

I.1) Name and addresses

East of England Ambulance NHS Trust

Lakeview House

Bedford

MK44 3WH

Contact

Emma Saunderson

Email

Tenders@eastamb.nhs.uk

Telephone

+44 07354163221

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://eoecph.bravosolution.co.uk/

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://eoecph.bravosolution.co.uk/eastamb/

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://eoecph.bravosolution.co.uk/eastamb/

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

23-T18 - Electronic Clinician & Learner Integrated Progression System for Education (ECLIPSE)

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Electronic Clinician & Learner Integrated Progression System for Education (ECLIPSE)

The Strategy, Culture and Education directorate (SCE) within the East of England Ambulance Service Trust (EEAST) are requiring a Digital Education Management System to improve the tracking, reporting and development of our clinical workforce. The system will be required to access data from other primary systems within the organisation as well as keeping its own unique data sets, enabling the system to produce granular as well as global reports on workforce development. Furthermore, the system will allow for our clinical workforce to track their own development based on tasks, educational profiles and portfolios.

The system can be an existing platform which can be modified to meet our unique needs or a custom-built application.

II.1.5) Estimated total value

Value excluding VAT: £1,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH2 - Bedfordshire and Hertfordshire

- UKH3 - Essex

II.2.4) Description of the procurement

The system can be an existing platform which can be modified to meet our unique needs or a custom-built application. The system will:

System Environment, Security & Audit

• Integrate into our Microsoft infrastructure along with internal SSO and external access for partner organisations

• Be secure and meet all NHS secure standards

• Be web-based and responsive to all mobile and desktop devices (iOS and Android)

• Have the option for any administrative user to enter into an administrative graphical user interface

• Enable the organisation to place individuals into groups which will enable group-based notifications and group-based allocation for administrative rights

• Have a robust and detailed administrative rights and permissions control panel

• Allow for the recording and audit of all changes that happen within the system from an automated level or a system user and administrator level.

Reporting

• Consist of a robust and flexible reporting tool which will enable the organisation to design reporting templates

• Allow the organisation to assign automated or manual reporting to any reporting template and allow for the frequency of the report to be run if automated

• Allow where any automated report is delivered to via email, to include multiple recipients

• Allow for forecast reporting to take place based on certain data sets

• Use data from our LMS to report on staff compliance and show this in a table or graph-based report

General User / Administrator Environment

• Have a graphical user interface with individual workforce user dashboards which will display a staff members' personal development, tasks and notifications, current or historical

• Have the facility for administrators to schedule two or three staff members together for a period of time, aligned to existing ambulance GRS shift planning software

• Allow for individual user notifications

• Enable the organisation to keep a record of interactions / file uploads for a member of staff which will be subject to access level restrictions

• Enable the organisational supervisors / management to view and report on a users' progress based on educational profiles, portfolios or tasks.

• Allow for notifications to be pushed to smart devices such as an iPad

• Allow the organisation to onboard external learners from partner organisations, hold those learners in a 'holding' database to allow for certain administrative tasks to take place, before merging over into a 'live' database

• Allow the organisation to onboard external learners though a password protected webpage.

• Allow the system administrators to edit certain text information points on the 'onboarding' webpage.

• Integrate using an API to the DVLA for automatic driving license checks. Furthermore, produce reporting and notifications based on set criteria within a DVLA automatic driving licence check.

• Display all statutory and mandatory compliance e-learning and continuing professional development, both completed or not completed on our internal LMS to the user via their dashboard.

• Allow the user to reflect on any mandatory or LMS e-learning component

Workforce Development

• Allow the creation of electronic forms to be used throughout the system

• Allow the creation of static and dynamic educational or continuing professional development portfolios

• Enable the organisation to assign tasks to a user – re-occurring or one time only, also assigning a time frame for task completion.

• Enable the creation and assignment of educational and development profiles for staff to complete

• Allow the onboarding of internal and external learners via a secure webpage

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The contract duration is five (5) years with the option to extend for two (2) further periods of twelve (12) months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

See Invitation to Tender

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

See Invitation to Tender

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 February 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

5 February 2024

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

PIN 2023/S000-026111 Posted 4th September 2024

VI.4) Procedures for review

VI.4.1) Review body

East of England Ambulance NHS Trust

Lakeview House

Bedford

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Country

United Kingdom