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Contract

## **T1622 - Provision of Mediation Services**

Northern Ireland Housing Executive

F03: Contract award notice

Notice identifier: 2023/S 000-001782

Procurement identifier (OCID): ocids-h6vhtk-0372ec

Published 20 January 2023, 9:36am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Northern Ireland Housing Executive

2 Adelaide Street

Belfast

BT2 8BP

#### **Contact**

James McErlean

#### **Email**

[james.mcerlean@nihe.gov.uk](mailto:james.mcerlean@nihe.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

T1622 - Provision of Mediation Services

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Housing Executive introduced its own in house 'Mediation Service' in 2002/2003 but in 2009 changed to employing the services of skilled mediation practitioners on a sessional basis, on this basis a Mediation panel was established and provided services across all of Northern Ireland. In 2017 the Housing Executive procured a mediation service provider to deliver the mediation service. This was a 5 year contract and the Housing Executive is now seeking to procure a new mediation service provider to deliver the mediation service. The mediation Contractor will be required to address 2 areas of provision, namely Community Cohesion which will be community v community mediation and Community Safety, neighbour v neighbour mediation.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £259,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 98133100 - Civic betterment and community facility support services

#### **II.2.3) Place of performance**

NUTS codes

- UKN0 - Northern Ireland

#### **II.2.4) Description of the procurement**

The Housing Executive introduced its own in house 'Mediation Service' in 2002/2003 but in 2009 changed to employing the services of skilled mediation practitioners on a sessional basis, on this basis a Mediation panel was established and provided services across all of Northern Ireland. In 2017 the Housing Executive procured a mediation service provider to deliver the mediation service. This was a 5 year contract and the Housing Executive is now seeking to procure a new mediation service provider to deliver the mediation service. The mediation Contractor will be required to address 2 areas of provision, namely Community Cohesion which will be community v community mediation and Community Safety, neighbour v neighbour mediation.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract will commence on the 01 February 2023 Commencement Date and last until midnight on the 31 January 2026, with the option to extend by any periods of up to and including 24 months, or part thereof.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-027880](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Contract

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

TIDES TRAINING amp; CONSULTANCY

Duncairn Manse, Duncairn Avenue

BELFAST

BT14 6BP

Email

[garycarpendale@tidestraining.org](mailto:garycarpendale@tidestraining.org)

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £200,000

Total value of the contract/lot: £259,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Chichester Street

Belfast

Country

United Kingdom