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Tender

LPFT - Crisis Housing

Lincolnshire Partnership NHS Foundation Trust

F02: Contract notice

Notice identifier: 2021/S 000-001777

Procurement identifier (OCID): ocids-h6vhtk-028e47

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Section I: Contracting authority

I.1) Name and addresses

Lincolnshire Partnership NHS Foundation Trust

Carholme Court Doddington Ward, Long Leys Rd

Lincoln

LN1 1FS

Contact

Kelly Wilson

Email

kelly.wilson@ulh.nhs.uk

Country

United Kingdom

NUTS code

UKF3 - Lincolnshire

Internet address(es)

Main address

<https://www.lpft.nhs.uk/>

Buyer's address

<https://www.lpft.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

LPFT - Crisis Housing

Reference number

DN500119

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

The Service will provide short term accommodation and low level emotional and practical support for adults in a time of mental health crisis, supporting a range of newly emerging or more severe, long term and/or complex mental health conditions. The service will provide a safe and effective alternative to hospital admission for appropriate people to help reduce the number of hospital admissions. The service will be required to deliver within the localities of Boston and Lincoln, Lincolnshire, England.

The anticipated start date for this service is 1 July 2021, however, the agreed start date will be determined in collaboration with the successful Tenderer during the mobilisation period in line with the proposed mobilisation plan and transition of the current service.

The contract will be procured for three years with the option to extend for up to two years. A maximum contract length will therefore be five years. The contract end date and estimated value are representative of the total potential opportunity for the provision of Crisis Housing.

Though not included within the issued specification, the Contracting Authority may during the term require the service to deliver additional resource in response to Winter Pressures as well as the delivery of a Safe Haven service from one or both Crisis Houses. Should these additional services be required, this will be added to the Terms and Conditions of the contract through mutual agreement with the winning Tenderer during the term of the contract.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKF30 - Lincolnshire

II.2.4) Description of the procurement

In the context of the specification, a mental health crisis is when someone is experiencing a period of acute psychological distress, associated with a mental health problem (which may or may not have been given a formal diagnosis). The crisis may be a sudden deterioration of an existing mental health problem or they may be experiencing mental health problems for the first time. They need immediate treatment and/or care and/or support in order to prevent further deterioration in their mental or physical wellbeing and to help prevent hospital admission.

The Service shall:

- Promote emotional resilience and build confidence
- Promote coping strategies and distraction techniques
- Encourage the participation of service users in identifying their own needs and any support planning
- Ensure that service users are treated with compassion, respect and dignity, without stigma, discrimination or judgement
- Work in partnership with service users
- Work in partnership with other agencies and services through integrated and collaborative approaches
- Ensure that services are provided in an appropriate setting, which creates a safe

physical environment, and supports the needs of the service user

- Ensure that all information is clear and jargon free
- Ensure the service is delivered in line with agreed timescales
- Ensure that care is provided by an appropriately skilled and qualified workforce, with protocols in place that ensures regular supervision and appraisal, regular Continuing Professional Development (CPD), and a clear workforce plan that reflects the current and changing needs of the population of Lincolnshire
- Ensure that the service has clear access and exit points, and offers a step-down model for those who have been an in-patient to facilitate their return to independence or community based support
- Provide an alternate to avoid unnecessary hospital admission, where possible and to facilitate safe and speedy discharge should in-patient care be necessary
- Provide signposting information to service users to help them understand what services are available to them
- Ensure that processes are in place to enable feedback about service delivery and respond to any comments made, including a complaints procedure that is appropriate and accessible for service users
- Maintain an accurate data set and provide timely reporting of relevant performance and management information
- Ensure clear and robust information sharing protocols are in place that work across services/ organisational boundaries to support any individual care planning for vulnerable service users
- Identify ways that will reduce the number of times service users need to relay their story
- Ensure that people are protected from abuse and that their human rights are upheld.
- Be responsive to the collection of appropriate data to evidence performance and to support future commissioning
- Ensure that appropriate IT systems are in place to aid in the collection and reporting of the data required.
- Actively support service users 24/7 with their risk management and care plans to maintain their stay within the Crisis house environment.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 July 2021

End date

30 June 2026

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 March 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

1 March 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS England and NHS Improvement

London

Country

United Kingdom