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Tender

ITT for Cafcass new service called Enabling Family Time reference CAF592-25

Cafcass

F02: Contract notice

Notice identifier: 2026/S 000-001772

Procurement identifier (OCID): ocds-h6vhtk-05dafa

Published 9 January 2026, 11:36am

Section I: Contracting authority

I.1) Name and addresses

Cafcass

New Enterprise House, St Helens Street

Derby

DE1 3GY

Contact

Procurement

Email

procurement@cafcass.gov.uk

Country

United Kingdom

Region code

UKC - North East (England)

Internet address(es)

Main address

<https://www.cafcass.gov.uk>

Buyer's address

<https://www.cafcass.gov.uk>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://procontract.due-north.com/Advert/Index?advertId=fbefa60c-42ed-f011-813c-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=fbefa60c-42ed-f011-813c-005056b64545>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ITT for Cafcass new service called Enabling Family Time reference CAF592-25

Reference number

DN796123

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Cafcass is seeking suppliers that are interested in delivering a service for families in Private Law family court proceedings. Cafcass requires suppliers to hold NACCC Enhanced accreditation and Cyber Essentials certification to be able to deliver this service.

Cafcass commissions the delivery of services for families in private family law proceedings in England on behalf of the Ministry of Justice (MoJ). One of these services, the Improving Child and Family Arrangements (ICFA) service, is coming to an end in 2026 and being replaced with a new service which is called Enabling Family Time.

For every child in private law family court proceedings, whose current and future living arrangements are decided by the family courts, a Cafcass Family Court Adviser (FCA) or Guardian advises the family courts about what is safe for children and in their best interests. The FCA/Guardian focuses on the children's needs, wishes and feelings, making sure that children's voices are heard and are at the heart of the family court's thinking and decision making. FCAs/Guardians may refer to the Enabling Family Time service, following their suitability assessment.

Enabling Family Time has been designed to focus on establishing/re-establishing family time between children and their parents/carers by offering up to three (3) family time sessions, following an FCA's suitability assessment. The service is aligned to the Pathfinder project and will be guided by the Cafcass Child Impact Assessment Framework (CIAF) and the needs of children and families.

We would like to invite all interested providers to bid for this ITT.

If you do have an account with Pro Contract, please register on Pro Contract system to create an account. If you have problems registering, please contact.

Tel: +44 (0)1937 545 070

Email: info@proactis.com

If you have any other questions or queries, please ensure these are submitted via Pro Contract.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2026

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

2 x 12-month extensions may be available after the core contract period has ended.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

It is anticipated that there may be anything from 20 to 80 providers signed up on this framework. As this is an open framework there will be four other opportunities to reopen this procurement to let further providers onboard at later dates.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-071268](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 February 2026

Local time

11:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

2 February 2026

Local time

11:05am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 1st Open Framework Further Mini Comp Commencing Monday 2 November 2026

2nd Open Framework Further Mini Comp Commencing Monday 1 November 2027

3rd Open Framework Further Mini Comp Commencing Monday 6 November 2028

4th Open Framework Further Mini Comp Commencing Monday 5 November 2029

It is anticipated that this open framework will be reopened on the dates shown above.

VI.4) Procedures for review

VI.4.1) Review body

Cafcass

70 Gray's Inn Road

London

WC1X 8NH

Email

Volker.Buck@cafcass.gov.uk

Country

United Kingdom