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Contract

Wheelchair Service

NHS Kent and Medway Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-001762

Procurement identifier (OCID): ocids-h6vhtk-03ef82

Published 17 January 2025, 3:47pm

Section I: Contracting authority

I.1) Name and addresses

NHS Kent and Medway Integrated Care Board

2nd floor Gail House Lower Stone Street

Maidstone

ME15 6NB

Contact

William Clark

Email

william.clark7@nhs.net

Country

United Kingdom

Region code

UKJ41 - Medway

Internet address(es)

Main address

<https://www.kentandmedway.icb.nhs.uk/>

Buyer's address

<https://www.kentandmedway.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Wheelchair Service

Reference number

C192020

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Kent and Medway Integrated Care Board are undertaking a procurement process and are inviting suitably qualified and experienced providers to bid for a Wheelchair service.

The anticipated contract duration will be for an initial period of 5 years with an option to extend for up to a further 2 years as required.

The service is a Schedule 3 Service and is being procured under the Light Touch Regime(LTR) of the Public Contract Regulations 2015.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £35,851,434 / Highest offer: £37,020,558 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

Main site or place of performance

Kent & Medway

II.2.4) Description of the procurement

The service is for the provision of a holistic wheelchair service, from assessment to the supply and maintenance of wheelchairs and associated equipment. The service is for the provision of wheelchairs on a long-term basis (greater than six months).

It is recognised that as a clinical service, the Kent and Medway Wheelchair Service (KMWCS) priority is on meeting peoples clinical and health needs within the current resources. However, the service will also need to take into account the social model of disability, particularly where this impacts on an individual's ability to sustain vital functions of independence in the areas of education, work and family responsibilities. The service should work with other partners/ organisations to develop a holistic approach to meeting people's wider wellbeing needs and this should be an integral part of the Personal Wheelchair Budget (PWB) approach.

The key objectives of the Procurement is to procure a service which:

- Provides a high-quality service with minimal waiting times,
- Is person centred and maximises positive outcomes for service users,
- Offers an equitable and responsive service,
- Delivers good value for money,
- Develops cost effective innovation that adds value to the service,
- Supports flexible and innovative budgeting and funding pathways i.e. Personal Wheelchair Budgets,
- Reduces Kent and Medway ICB carbon footprint and supports the NHS Green Agenda.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-023723](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ross Auto Engineering Limited (trading as Ross Care)

Westfield Road

Wallasey

CH44 7HX

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £35,851,434

Lowest offer: £35,851,434 / Highest offer: £37,020,558 taken into consideration

Section VI. Complementary information

VI.3) Additional information

To access the eProcurement portal to access relevant documentation relating to this opportunity, please follow the instructions below:

- 1) Go to <https://health-family.force.com/s/Welcome> and click the link to register (if your organisation has not registered previously)
2. Once registered, login to the system and look for "Quote/tender C192020 - Wheelchair Service"

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.2) Body responsible for mediation procedures

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>