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Tender

## **Core Bureau Credit Reference Agency Services Framework**

United Utilities Water Limited

F05: Contract notice – utilities

Notice identifier: 2023/S 000-001762

Procurement identifier (OCID): ocds-h6vhtk-039916

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### **Section I: Contracting entity**

#### **I.1) Name and addresses**

United Utilities Water Limited

Lingley Mere Business Park

Warrington

WA5 3LP

#### **Contact**

Donna Muldoon

#### **Email**

[Donna.Muldoon@uuplc.co.uk](mailto:Donna.Muldoon@uuplc.co.uk)

#### **Telephone**

+44 7775738863

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**National registration number**

02366678

**Internet address(es)**

Main address

<https://www.unitedutilities.com>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/43984>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=59015&B=UNITEDUTILITIES](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=59015&B=UNITEDUTILITIES)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=59015&B=UNITEDUTILITIES](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=59015&B=UNITEDUTILITIES)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Core Bureau Credit Reference Agency Services Framework

Reference number

PRO004637

#### **II.1.2) Main CPV code**

- 72314000 - Data collection and collation services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Lot 1 Data Block Provision & Water Poverty Income Validation Services Lot 1 (1.a) - Provide a bi-monthly data block for 3.3 - 3.5 million customer's Lot 1 (1.b) - Provide Water Poverty income validation services utilising a monthly batch process Lot 2 Tracing and Fraud Identification Data Services Lot 2 (2.a) - Provide tracing reports at individual level and batch level via on line portal Lot 2 (2.b) - Provide Fraud data reports at individual level via on line portal Lot 2 (2.c) - Provide Consultancy data services based on new requirements and innovations

#### **II.1.5) Estimated total value**

Value excluding VAT: £4,400,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 Data Block Provision & Water Poverty Income Validation Services

Lot No

1

**II.2.2) Additional CPV code(s)**

- 72314000 - Data collection and collation services

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

North West England

**II.2.4) Description of the procurement**

Lot 1 (1.a) - Provide a bi-monthly data block for 3.3 - 3.5 million customer's that meets the companies scope of requirements as detailed in the CRA Scope of Requirements document.

Lot 1 (1.b) - Provide Water Poverty income validation services utilising a monthly batch process that meets the companies scope of requirements as detailed in the CRA Scope of Requirements document.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £3,600,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 3

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 Tracing and Fraud Identification Data Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 72314000 - Data collection and collation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

North West England

### **II.2.4) Description of the procurement**

Lot 2 (2.a) - Provide tracing reports at individual level and batch level via on line portal

Lot 2 (2.b) - Provide Fraud data reports at individual level via on line portal

Lot 2 (2.c) - Provide Consultancy data services based on new requirements and innovations

The above is required to meet the companies scope of requirements as detailed in the CRA Scope of Requirements document.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £800,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

**II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 3

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please refer to procurement documents

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 2

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 February 2023

Local time

12:00pm

**IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

1 March 2023

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England & Wales

City of Westminster

London

Country

United Kingdom