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Contract

CON-18-187 Facilities Management

Financial Conduct Authority

F03: Contract award notice

Notice identifier: 2021/S 000-001736

Procurement identifier (OCID): ocds-h6vhtk-028e1e

Published 28 January 2021, 12:24pm

Section I: Contracting authority

I.1) Name and addresses

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

Email

fpsprocurement@fca.org.uk

Telephone

+44 2070666702

Country

United Kingdom

NUTS code

UK - UNITED KINGDOM

Internet address(es)

Main address

www.fca.org.uk

Buyer's address

www.fca.org.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CON-18-187 Facilities Management

Reference number

CON-18-187

II.1.2) Main CPV code

- 79993100 - Facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

The FCA is seeking to appoint two bundled service providers to deliver Facilities Services at

12 Endeavour Square, London E20 1JN.

The FCA is establishing a contractual mechanism to provide Facilities Services to the FCA for a period of five years

starting from 1 July 2020, with an option to extend for two further periods of twelve months. The Contracts will be

owned and managed by the FCA, with provision for it to be used by itself.

The bundled services delivery model consists of two lots: Lot 1- Facilities Management and Lot 2 - Catering/Front of

House (FOH).

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Facilities Management (FM)

Lot No

1

II.2.2) Additional CPV code(s)

- 79993100 - Facilities management services
- 50000000 - Repair and maintenance services
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 90910000 - Cleaning services
- 90919200 - Office cleaning services
- 79710000 - Security services
- 79500000 - Office-support services
- 77310000 - Planting and maintenance services of green areas
- 90500000 - Refuse and waste related services

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The FCA is seeking to appoint a bundled service providers to deliver Facilities

Management Services at 12 Endeavour Square, London E20

The FCA is establishing a contractual mechanism to provide Facilities Services to the FCA for a period of five years

starting from 1 July 2020, with an option to extend for two further periods of twelve

months. The Contracts will be

owned and managed by the FCA, with provision for it to be used by itself.

Lot 1 of the of the bundled services delivery model is for Facilities Management.

Summary of the key services:

- Helpdesk

- o24/7 Helpdesk solution

- M&E – Building Maintenance

- oAsset management

- oMoves and changes

- oFurniture

- oEnvironmental management

- Cleaning

- oInternal Cleaning including glazing, communication rooms and periodic deep cleans

- oSite Based Dry Cleaning Service

- oGeneral Waste

- oConfidential Waste

- oPlanting

- oPest control

- Security - Physical Security & Reception Services

- oGuarding

- oSecurity systems & access control

- oFirst Aid

- Office Services
 - Business Post (including scanning)
 - Personal post and Personal post solution, e.g. Amazon style lockers
 - Franking
 - Reprographics
 - Couriers
 - Printing - Full asset service, including water/feed, 1st fix only. Network issues will be reported to BTS.
 - Locker & key management
 - FCA Owned contracts operationally delivered by the Supplier management of:
 - Archiving Management
 - Stationery

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Cost criterion - Name: Commercial / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Catering/Front of House

Lot No

2

II.2.2) Additional CPV code(s)

- 55500000 - Canteen and catering services
- 55520000 - Catering services
- 79992000 - Reception services
- 50340000 - Repair and maintenance services of audio-visual and optical equipment

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The FCA is seeking to appoint a bundled service providers to deliver Facilities

Management Services at 12 Endeavour Square, London E20

The FCA is establishing a contractual mechanism to provide Facilities Services to the FCA for a period of five years

starting from 1 July 2020, with an option to extend for two further periods of twelve months. The Contracts will be

owned and managed by the FCA, with provision for it to be used by itself.

Lot 2 of the of the bundled services delivery model is for Catering/Front of House.

Summary of the key services:

•Catering

oRestaurant service

- oKitchen asset maintenance
- oKitchen cleaning and deep cleaning
- oVending machine service (including maintenance, PAT)
- oHospitality (incl. dining)
- oBritta taps / new solution
- FOH Services
 - oMain Reception desks
 - oClient floor reception desks
 - oConference suite / Client room management
 - oAV
 - oPorterage

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Cost criterion - Name: Commercial / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2019/S 221-542340](#)

Section V. Award of contract

Contract No

CON-18-187

Lot No

1

Title

Facilities Management (FM)

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Contract No

CON-19-187

Lot No

2

Title

Catering/Front of House

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://fca.delta-esourcing.com/delta/viewNotice.html?noticeId=564537740>

GO Reference: GO-2021128-PRO-17704434

VI.4) Procedures for review

VI.4.1) Review body

FCA

12 Endeavour Square

London

E20 1JN

Country

United Kingdom