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Contract

## **CON-18-187 Facilities Management**

Financial Conduct Authority

F03: Contract award notice

Notice identifier: 2021/S 000-001736

Procurement identifier (OCID): ocds-h6vhtk-028e1e

Published 28 January 2021, 12:24pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

#### **Email**

[fpsprocurement@fca.org.uk](mailto:fpsprocurement@fca.org.uk)

#### **Telephone**

+44 2070666702

#### **Country**

United Kingdom

#### **NUTS code**

UK - UNITED KINGDOM

**Internet address(es)**

Main address

[www.fca.org.uk](http://www.fca.org.uk)

Buyer's address

[www.fca.org.uk](http://www.fca.org.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Economic and financial affairs

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CON-18-187 Facilities Management

Reference number

CON-18-187

#### **II.1.2) Main CPV code**

- 79993100 - Facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The FCA is seeking to appoint two bundled service providers to deliver Facilities Services at

12 Endeavour Square, London E20 1JN.

The FCA is establishing a contractual mechanism to provide Facilities Services to the FCA for a period of five years

starting from 1 July 2020, with an option to extend for two further periods of twelve months. The Contracts will be

owned and managed by the FCA, with provision for it to be used by itself.

The bundled services delivery model consists of two lots: Lot 1- Facilities Management and Lot 2 - Catering/Front of

House (FOH).

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

### **II.2.1) Title**

Facilities Management (FM)

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 79993100 - Facilities management services
- 50000000 - Repair and maintenance services
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 90910000 - Cleaning services
- 90919200 - Office cleaning services
- 79710000 - Security services
- 79500000 - Office-support services
- 77310000 - Planting and maintenance services of green areas
- 90500000 - Refuse and waste related services

### **II.2.3) Place of performance**

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

The FCA is seeking to appoint a bundled service providers to deliver Facilities

Management Services at 12 Endeavour Square, London E20

The FCA is establishing a contractual mechanism to provide Facilities Services to the FCA for a period of five years

starting from 1 July 2020, with an option to extend for two further periods of twelve

months. The Contracts will be

owned and managed by the FCA, with provision for it to be used by itself.

Lot 1 of the of the bundled services delivery model is for Facilities Management.

Summary of the key services:

- Helpdesk

- o24/7 Helpdesk solution

- M&E – Building Maintenance

- oAsset management

- oMoves and changes

- oFurniture

- oEnvironmental management

- Cleaning

- oInternal Cleaning including glazing, communication rooms and periodic deep cleans

- oSite Based Dry Cleaning Service

- oGeneral Waste

- oConfidential Waste

- oPlanting

- oPest control

- Security - Physical Security & Reception Services

- oGuarding

- oSecurity systems & access control

- oFirst Aid

- Office Services

- oBusiness Post (including scanning)

- oPersonal post and Personal post solution, e.g. Amazon style lockers

- oFranking

- oReprographics

- oCouriers

- oPrinting - Full asset service, including water/feed, 1st fix only. Network issues will be reported to BTS.

- oLocker & key management

- oFCA Owned contracts operationally delivered by the Supplier management of:

- Archiving Management

- Stationery

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 70

Cost criterion - Name: Commercial / Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Catering/Front of House

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 55500000 - Canteen and catering services
- 55520000 - Catering services
- 79992000 - Reception services
- 50340000 - Repair and maintenance services of audio-visual and optical equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

The FCA is seeking to appoint a bundled service providers to deliver Facilities

Management Services at 12 Endeavour Square, London E20

The FCA is establishing a contractual mechanism to provide Facilities Services to the FCA for a period of five years

starting from 1 July 2020, with an option to extend for two further periods of twelve months. The Contracts will be

owned and managed by the FCA, with provision for it to be used by itself.

Lot 2 of the of the bundled services delivery model is for Catering/Front of House.

Summary of the key services:

- Catering

- oRestaurant service

oKitchen asset maintenance

oKitchen cleaning and deep cleaning

oVending machine service (including maintenance, PAT)

oHospitality (incl. dining)

oBritta taps / new solution

•FOH Services

oMain Reception desks

oClient floor reception desks

oConference suite / Client room management

oAV

oPorterage

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 70

Cost criterion - Name: Commercial / Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2019/S 221-542340](#)

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## **Section V. Award of contract**

### **Contract No**

CON-18-187

### **Lot No**

1

### **Title**

Facilities Management (FM)

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section V. Award of contract**

### **Contract No**

CON-19-187

### **Lot No**

2

### **Title**

Catering/Front of House

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://fca.delta-esourcing.com/delta/viewNotice.html?noticeId=564537740>

GO Reference: GO-2021128-PRO-17704434

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

FCA

12 Endeavour Square

London

E20 1JN

Country

United Kingdom