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Tender

Jigsaw Homes Group - Alarm Monitoring Services

Jigsaw Homes Group Limited

F02: Contract notice

Notice identifier: 2025/S 000-001713

Procurement identifier (OCID): ocds-h6vhtk-04d43e

Published 17 January 2025, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

Jigsaw Homes Group Limited

Cavendish 249, Cavendish Street

Ashton-under-Lyne

OL6 7AT

Email

nathan@clarityprocurement.co.uk

Telephone

+44 1942725438

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Internet address(es)

Main address

<https://www.jigsawhomes.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Ashton-under-Lyne:-Alarm-monitoring-services./XQ672GBQRD>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Jigsaw Homes Group - Alarm Monitoring Services

Reference number

JIG/ALARMON/2024

II.1.2) Main CPV code

- 79711000 - Alarm-monitoring services

II.1.3) Type of contract

Services

II.1.4) Short description

The scope of the Contract is the provision of Alarm Monitoring Services to Jigsaw Homes Group properties.

II.1.5) Estimated total value

Value excluding VAT: £850,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

Main site or place of performance

Greater Manchester

II.2.4) Description of the procurement

The scope of the Contract is the provision of Alarm Monitoring Services to Jigsaw Homes Group properties.

There are 2 current arrangements in place:

1. Alarm Monitoring Services to Jigsaw Homes Tameside and Jigsaw Homes Midlands. A single contract is in place with an expiry date of 31st July 2025

2. Alarm Monitoring Services to Jigsaw Homes North. A rolling arrangement is in place with a single provider

The key statistics of the Alarm Monitoring Services are:

- Tameside – 24 schemes and 589 connections
- Midlands – 21 schemes and 1,055 connections
- North – 102 schemes and 2,530 connections

Jigsaw is currently 70% through a programme of upgrading social alarm equipment to a digitally ready product in block schemes and replacing hardwired systems to dispersed alarms in standalone properties.

Further details regarding scheme locations, kit types, staffing hours and call volumes and are set out in the Specification

The Contract will last for an initial period of 3 years, with an option to extend at Jigsaw's discretion for up to 2 additional years, giving a total potential term of 5 years.

The Contract will commence in August 2025.

A single provider will be appointed. The Contract will not be divided into separate lots.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

Yes

Description of renewals

Subject to take up of extension options 5 (five) years from contract commencement.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-sourcing.com/respond/XQ672GBQRD>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 February 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

17 February 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: Subject to take up of extension options 5 (five) years from contract commencement.

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

This tender is being administered on behalf of Jigsaw Homes Group by Clarity Procurement Solutions Limited.

Potential Bidders wishing to participate in this tender opportunity are requested to:

Download and read the Invitation to Tender Document and supporting Appendices and Annexes to familiarise yourselves with Jigsaw Homes Group's requirements.

Submit a completed Invitation to Tender Document in accordance with the tender instructions, noting the deadline submission of 12:00 hours on 17/02/2024. Tenders must be submitted via the Delta e-tendering portal.

The estimated Contract value stated in this notice is for the full 5 year term. The Contract will last for an initial period of 3 years, with an option to extend at Jigsaw's discretion for up to 2 additional years, giving a total potential term of 5 years.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Ashton-under-Lyne:-Alarm-monitoring-services./XQ672GBQRD>

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GO Reference: GO-2025117-PRO-29162603

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Jigsaw Homes Group will enter into this contract following a minimum 10 day calendar day standstill period starting on the day after the notification of the result. The Public Contracts Regulations 2015 (SI 2015/102) (as amended) (the Regulations) provide for aggrieved parties who have been harmed or who are at risk of harm by a breach of the Regulations to bring proceedings in the High Court. Any such proceedings must be brought within the limitation period specified by the Regulations according to the remedy sought.