

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/001698-2024>

Contract

Care at Home Flexible Framework Agreement

West Lothian Council

F03: Contract award notice

Notice identifier: 2024/S 000-001698

Procurement identifier (OCID): ocds-h6vhtk-03beee

Published 18 January 2024, 10:21am

Section I: Contracting authority

I.1) Name and addresses

West Lothian Council

West Lothian Civic Centre, Howden South Road

Livingston

EH54 6FF

Email

hayleigh.valentine@westlothian.gov.uk

Fax

+44 1506281325

Country

United Kingdom

NUTS code

UKM78 - West Lothian

Internet address(es)

Main address

<https://www.westlothian.gov.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00140

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care at Home Flexible Framework Agreement

Reference number

CC12434

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Care at Home services provide personal care, including social and emotional support to

enable people to continue or resume residing in their own home. The purpose of the service is to ensure quality of life for the individual, while enabling them to retain independence. Successful delivery of the service involves putting the person at the center of the decisions about the way they live and the support they want to receive.

The strategic aim of shifting the balance of care and 'Home First' is highly dependent on delivering the right care at the right time in the right place. Care at Home services are particularly important to ensuring that more care and support is delivered at home or closer to home rather than in hospitals or other clinical settings. The service landscape is complex and must also support the key principles associated with the Self-Direct Support legislation ensuring that service users and carers have choice and control over how their care is delivered.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £56,209,920

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM78 - West Lothian

Main site or place of performance

Various locations across West Lothian.

II.2.4) Description of the procurement

Care at Home services provide personal care, including social and emotional support to enable people to continue or resume residing in their own home. The purpose of the service is to ensure quality of life for the individual, while enabling them to retain independence. Successful delivery of the service involves putting the person at the center of the decisions about the way they live and the support they want to receive.

The strategic aim of shifting the balance of care and 'Home First' is highly dependent on

delivering the right care at the right time in the right place. Care at Home services are particularly important to ensuring that more care and support is delivered at home or closer to home rather than in hospitals or other clinical settings. The service landscape is complex and must also support the key principles associated with the Self-Direct Support legislation ensuring that service users and carers have choice and control over how their care is delivered.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 20

Quality criterion - Name: Quality Assurance / Weighting: 20

Quality criterion - Name: Implementation Plan and Contingency Planning / Weighting: 10

Quality criterion - Name: Service User Engagement / Weighting: 10

Quality criterion - Name: Adult Protection / Weighting: 10

Quality criterion - Name: Partnership Working / Weighting: 10

Quality criterion - Name: Staffing / Weighting: 10

Quality criterion - Name: Fair Work First / Weighting: 5

Quality criterion - Name: Community Benefits / Weighting: 5

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-015467](#)

Section V. Award of contract

Contract No

CC12434

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 September 2023

V.2.2) Information about tenders

Number of tenders received: 32

Number of tenders received from SMEs: 32

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 32

Number of tenders received by electronic means: 32

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Adigo Limited

Adigo House, , 28 Longridge Road

Whitburn

EH47 0DE

Telephone

+44 7828919354

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

All Care Services Ltd

74 Fulmar Brae, Ladywell

Livingston

EH54 6UU

Telephone

+44 01506239191

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Blessing Grace Limited t/a CURA

14 - 16 Goschen Place

Broxburn

EH52 5JT

Telephone

+44 07916307409

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Bliss Care Soultons

11 Grove Street, Edinburgh

Edinburgh

EH3 8AF

Telephone

+44 07821155794

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Call-In Homecare

Call-In Homecare, 2 Anderson Place, Sugar Bond

Edinburgh

EH6 5NP

Telephone

+44 7706734484

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care1 Professional Services LTD

69 Buchanan Street , Suite 324

Glasgow

G1 3HL

Telephone

+44 01708606120

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Caring Hearts Limited

Studio 202 Embroidery Mill Building, Abbey Mill Business Centre

Paisley

PA1 1TJ

Telephone

+44 01418405504

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cera Care Operations Scotland Ltd

Lime Tree House, North Castle Street

Alloa

FK10 1EX

Telephone

+44 07851255505

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Constance Care Limited

Suite 1 Munro Business Park, 15 Munro Place

Kilmarnock

KA1 2NP

Telephone

+44 02071860516

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Direct care service limited

40 king street

bathgate

EH48 1Ax

Telephone

+44 07760329674

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

ION Care and Support Services Ltd

Axwell House, 2 Westerton Road, East Mains Industrial Estate

Broxburn, West Lothian

EH52 5AU

Telephone

+44 07872377674

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

P4C Healthcare Ltd

34 South Gyle Crescent

Edinburgh

EH12 9EB

Telephone

+44 01312352591

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Potters Health Care Ltd

Office 2, 16 Melville Street

Falkirk

FK1 1HZ

Telephone

+44 07538358018

Country

United Kingdom

NUTS code

- UKM76 - Falkirk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Rainbow Services (UK) Ltd

59/61, Beresford Terrace

Ayr

KA19 7DR

Telephone

+44 01292294180

Country

United Kingdom

NUTS code

- UKM94 - South Ayrshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SRS Care Solutions (Scotland) Limited

Annfield Business Centre, Teviot Crescent

Hawick

TD69 9RE

Telephone

+44 01412121000

Country

United Kingdom

NUTS code

- UKM91 - Scottish Borders

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Wilta Health Solutions Ltd

2 Cushat Gardens, Mayfield

Dalkeith

EH22 5RQ

Telephone

+44 7958753056

Country

United Kingdom

NUTS code

- UKM73 - East Lothian and Midlothian

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,620,920

Total value of the contract/lot: £5,620,920

Section VI. Complementary information

VI.3) Additional information

CONFIDENTIALITY - All information supplied by the Authority must be treated in confidence and not disclosed to third parties except insofar as this is necessary to obtain sureties or quotations for the purpose of submitting the tender. All information supplied by you to the

Authority will similarly be treated in confidence except:

(i) for any information required to be disclosed or otherwise provided by the Authority to any person in order to comply with the Freedom of Information (Scotland) Act 2002 and any codes of practice applicable from time to time relating to access to public authorities' information.

The Tenderer shall co-operate, facilitate, support and assist the Authority in the provision of this information. In the event the Authority is required to provide information to any person as a result of a request made to it under such Act and/or codes, the Authority shall adhere to the requirements of such Act and/or codes in disclosing information relating to this Agreement, the Project documents and the Contractor.

(ii) that references may be sought from banks, existing or past clients, or other referees submitted by the tenderers;

(iii) for the disclosure of such information with regard to the outcome of the procurement process as may be required to be published in the Supplement to the Official Journal of the European Union in accordance with EU directives or elsewhere in accordance with the requirements of UK government policy on the disclosure of information relating to government contracts.

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Police Scotland will be consulted with regards to Serious and Organised Crime checks. Any links to this type of activity may cause your tender to be rejected.

Re: SPD 2B, complete information for all company directors, using home address.

(SC Ref:755594)

VI.4) Procedures for review

VI.4.1) Review body

Livingston Sheriff Court and Justice of the Peace Court

Howden South Road

Livingston

EH54 6FF

Country

United Kingdom