

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/001690-2025>

Tender

## **Mental Health Supported Living Contract**

Newcastle City Council

F02: Contract notice

Notice identifier: 2025/S 000-001690

Procurement identifier (OCID): ocds-h6vhtk-04d42f

Published 17 January 2025, 12:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Newcastle City Council

Civic Centre

Newcastle-Upon-Tyne

NE18QH

#### **Contact**

Marta Rzepecki

#### **Email**

[Marta.Rzepecki@newcastle.gov.uk](mailto:Marta.Rzepecki@newcastle.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKC22 - Tyneside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.newcastle.gov.uk](http://www.newcastle.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.open-uk.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.open-uk.org/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Mental Health Supported Living Contract

Reference number

008710 - C-013265

### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

This service is for the provision of Supported Living for People with Mental Health needs. The Council is seeking specialist mental health providers to deliver professional support services into existing and upcoming purpose-built supported living schemes.

It incorporates services delivered under the following Lots:

Lot 1 - Mental Health Concierge

Lot 2 - Step up/step down Supported Living

Opportunity to tender begins 22nd January 2025 on Open [www.open-uk.org](http://www.open-uk.org)

### **II.1.5) Estimated total value**

Value excluding VAT: £2,432,100

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Mental Health Concierge Plus

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

### **II.2.4) Description of the procurement**

Mental Health Concierge Plus will offer apartment living for between 8 and 15 people, aged 18 or over, who are able to live independently but may require varying levels of support during the day. The scheme will provide a stable, supportive environment, to help a person develop and maintain their independence. There can be a mixture of one bedroom and two-bedroom apartments offering accommodation, with inclusion of a communal lounge/communal spaces, along with office space for support staff who are on site 24 hours per day.

One Provider will deliver the shared core Concierge element of the service, consisting of emotional and wellbeing support for tenants plus some general housing management, as well as individual support for each person (if required).

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

34

This contract is subject to renewal

Yes

Description of renewals

2 x 12 months options to extend

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Step-up, step-down Supported Living

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

### **II.2.4) Description of the procurement**

Step-up, step-down supported living offers apartment living for between 7 and 16 people, aged 18 or over. This offer enables the Council to provide alternatives to residential care or other intensive forms of support and to assist people back into the community.

The operational requirement is for a 24-hour service including waking night support, with Provider able to address fluctuating needs and flex levels of support and interventions provided.

There can be a mixture of one bedroom and two-bedroom apartments offering accommodation, with inclusion of a communal lounge/communal spaces, along with office space for support staff who are on site 24 hours per day.

The focus of the service would be rehabilitation, recovery, or transition from residential/hospital setting, and will promote a pathway to future independent living, greater social inclusion and will embed people within a community.

The likely duration of stay will be short- or medium term, up to 2 years, and any transition will be based on individual needs. Provider will develop an exit plan for each person, in cooperation with involved professionals and partners.

People living here will do so under a licence agreement; each placement will be

dependent on the person meeting the terms of their licence agreement and willing to accept and access services offered as part of the service (as well as willing to access support from secondary mental health services and other external agencies as required) and engaging with provided support.

This will be included in the occupancy agreement and explored with the person during transition period.

Provider delivering support in this setting, must have knowledge, expertise and experience in working in adaptive, flexible and responsive way as part of wider MDT to develop support solutions that help people with multiple, complex and fluctuating needs. This may include (but is not limited to) support arising from diagnosed mental and physical health, neurodiversity, increased vulnerability, offending behaviour and substance misuse, chaotic lifestyle or living arrangements, history of inconsistent engagement with formal support.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

34

This contract is subject to renewal

Yes

Description of renewals

2 x 12 months options to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

26 February 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

26 February 2025

Local time

12:15pm



---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Newcastle City Council

Newcastle Upon Tyne

NE1 8QH

Country

United Kingdom

Internet address

[www.newcastle.gov.uk](http://www.newcastle.gov.uk)