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Contract

Insurance Services

Borough Council of King's Lynn & West Norfolk

F03: Contract award notice

Notice identifier: 2022/S 000-001675

Procurement identifier (OCID): ocds-h6vhtk-02dd7e

Published 20 January 2022, 10:15am

Section I: Contracting authority

I.1) Name and addresses

Borough Council of King's Lynn & West Norfolk

Kings Court, Chapel Street

King's Lynn

PE30 1EX

Email

procurementtenders@west-norfolk.gov.uk

Telephone

+44 1553616200

Country

United Kingdom

NUTS code

UKH16 - North and West Norfolk

Internet address(es)

Main address

www.west-norfolk.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Insurance Services

Reference number

BCKLWN211

II.1.2) Main CPV code

- 66510000 - Insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council requires Insurance cover across 12 different categories, these are split into 12 separate Lots. Bidders may tender for any number of these Lots.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,100,000

II.2) Description

II.2.1) Title

Material Damage, Business Interruption, Money, Specified All Risks

Lot No

1

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

Insurance Cover required for Material Damage, Business Interruption, Money and Specified All Risks. Full details are available in the Invitation to Tender.

II.2.5) Award criteria

Quality criterion - Name: Cover Provided / Weighting: 30

Quality criterion - Name: Service Standards / Weighting: 5

Quality criterion - Name: Claims Handling / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Cost criterion - Name: Annual Premium / Weighting: 45

Cost criterion - Name: Financial Certainty / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-sourcing.com/respond/8J6UWNEZ82>

II.2) Description

II.2.1) Title

Fine Art

Lot No

2

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

Insurance Cover required for Fine Art. Full details are available in the Invitation to Tender.

II.2.5) Award criteria

Quality criterion - Name: Cover Provided / Weighting: 30

Quality criterion - Name: Service Standards / Weighting: 5

Quality criterion - Name: Claims Handling / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Cost criterion - Name: Annual Premium / Weighting: 45

Cost criterion - Name: Financial Certainty / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Property Owners - Retail and Industrial/Commercial

Lot No

3

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

Insurance Cover required for Property Owners - Retail and Industrial/Commercial. Full

details are available in the Invitation to Tender.

II.2.5) Award criteria

Quality criterion - Name: Cover Provided / Weighting: 30

Quality criterion - Name: Service Standards / Weighting: 5

Quality criterion - Name: Claims Handling / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Cost criterion - Name: Annual Premium / Weighting: 45

Cost criterion - Name: Financial Certainty / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Houseowner

Lot No

4

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

Insurance Cover required for Houseowner. Full details are available in the Invitation to Tender.

II.2.5) Award criteria

Quality criterion - Name: Cover Provided / Weighting: 30

Quality criterion - Name: Service Standards / Weighting: 5

Quality criterion - Name: Claims Handling / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Cost criterion - Name: Annual Premium / Weighting: 45

Cost criterion - Name: Financial Certainty / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Employer's Liability, Public/Products Liability, Officials Indemnity, Libel & Slander, Land Charges, Public Health Act, Professional Indemnity

Lot No

5

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

Insurance Cover required for Employer's Liability, Public/Products Liability, Officials Indemnity, Libel & Slander, Land Charges, Public Health Act, Professional Indemnity. Full details are available in the Invitation to Tender.

II.2.5) Award criteria

Quality criterion - Name: Cover Provided / Weighting: 30

Quality criterion - Name: Service Standards / Weighting: 5

Quality criterion - Name: Claims Handling / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Cost criterion - Name: Annual Premium / Weighting: 45

Cost criterion - Name: Financial Certainty / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Director's and Officer's Liability

Lot No

6

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

Insurance Cover required for Director's and Officer's Liability. Full details are available in the Invitation to Tender.

II.2.5) Award criteria

Quality criterion - Name: Cover Provided / Weighting: 30

Quality criterion - Name: Service Standards / Weighting: 5

Quality criterion - Name: Claims Handling / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Cost criterion - Name: Annual Premium / Weighting: 45

Cost criterion - Name: Financial Certainty / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Crime

Lot No

7

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

Insurance Cover required for Crime. Full details are available in the Invitation to Tender.

II.2.5) Award criteria

Quality criterion - Name: Cover Provided / Weighting: 30

Quality criterion - Name: Service Standards / Weighting: 5

Quality criterion - Name: Claims Handling / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Cost criterion - Name: Annual Premium / Weighting: 45

Cost criterion - Name: Financial Certainty / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Personal Accident

Lot No

8

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

Insurance Cover required for Personal Accident. Full details are available in the Invitation to Tender.

II.2.5) Award criteria

Quality criterion - Name: Cover Provided / Weighting: 30

Quality criterion - Name: Service Standards / Weighting: 5

Quality criterion - Name: Claims Handling / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Cost criterion - Name: Annual Premium / Weighting: 45

Cost criterion - Name: Financial Certainty / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Computer

Lot No

9

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

Insurance Cover required for Computer. Full details are available in the Invitation to Tender.

II.2.5) Award criteria

Quality criterion - Name: Cover Provided / Weighting: 30

Quality criterion - Name: Service Standards / Weighting: 5

Quality criterion - Name: Claims Handling / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Cost criterion - Name: Annual Premium / Weighting: 45

Cost criterion - Name: Financial Certainty / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Engineering - Inspection and Insurance

Lot No

10

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

Insurance Cover required for Engineering - Inspection and Insurance. Full details are available in the Invitation to Tender.

II.2.5) Award criteria

Quality criterion - Name: Cover Provided / Weighting: 30

Quality criterion - Name: Service Standards / Weighting: 5

Quality criterion - Name: Claims Handling / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Cost criterion - Name: Annual Premium / Weighting: 45

Cost criterion - Name: Financial Certainty / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Engineering - Business Interruption

Lot No

11

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

Insurance Cover required for Engineering - Business Interruption. Full details are available in the Invitation to Tender.

II.2.5) Award criteria

Quality criterion - Name: Cover Provided / Weighting: 30

Quality criterion - Name: Service Standards / Weighting: 5

Quality criterion - Name: Claims Handling / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Cost criterion - Name: Annual Premium / Weighting: 45

Cost criterion - Name: Financial Certainty / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Motor Fleet - General Vehicles and Lease Car

Lot No

12

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

Insurance Cover required for Motor Fleet – General Vehicles and Lease Car. Full details are available in the Invitation to Tender.

II.2.5) Award criteria

Quality criterion - Name: Cover Provided / Weighting: 30

Quality criterion - Name: Service Standards / Weighting: 5

Quality criterion - Name: Claims Handling / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Cost criterion - Name: Annual Premium / Weighting: 45

Cost criterion - Name: Financial Certainty / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-022031](#)

Section V. Award of contract

Lot No

1

Title

Material Damage, Business Interruption, Money, Specified All Risks

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

Zurich House, 2 Gladiator Way

Farnborough

GU14 6GB

Email

graham.page@uk.zurich.com

Telephone

+44 8000966233

Country

United Kingdom

NUTS code

- UKJ37 - North Hampshire

National registration number

BR007985

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £360,000

Section V. Award of contract

Lot No

2

Title

Fine Art

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Blackwall Green

The Wallbrook Building, 25 Wallbrook

London

EC4N 8AW

Email

jonty_fyler@blackwallgreen.com

Telephone

+44 2072344507

Country

United Kingdom

NUTS code

- UKI - London

National registration number

556418-5014

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £60,000

Section V. Award of contract

Lot No

3

Title

Property Owners

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

Zurich House, 2 Gladiator Way

Farnborough

GU14 6GB

Email

graham.page@uk.zurich.com

Telephone

+44 8000966233

Country

United Kingdom

NUTS code

- UKJ37 - North Hampshire

National registration number

BR007985

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £340,000

Section V. Award of contract

Lot No

4

Title

Houseowner

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

Zurich House, 2 Gladiator Way

Farnborough

GU14 6GB

Email

graham.page@uk.zurich.com

Telephone

+44 8000966233

Country

United Kingdom

NUTS code

- UKJ37 - North Hampshire

National registration number

BR007985

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £22,000

Section V. Award of contract

Lot No

5

Title

Employer's Liability, Public/Products Liability, Officials Indemnity, Libel & Slander, Land Charges, Public Health Act, Professional Indemnity

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

Zurich House, 2 Gladiator Way

Farnborough

GU14 6GB

Email

graham.page@uk.zurich.com

Telephone

+44 8000966233

Country

United Kingdom

NUTS code

- UKJ37 - North Hampshire

National registration number

BR007985

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £840,000

Section V. Award of contract

Lot No

6

Title

Director's & Officer's Liability

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

Zurich House, 2 Gladiator Way

Farnborough

GU14 6GB

Email

graham.page@uk.zurich.com

Telephone

+44 8000966233

Country

United Kingdom

NUTS code

- UKJ37 - North Hampshire

National registration number

BR007985

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,000

Section V. Award of contract

Lot No

7

Title

Crime

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

Zurich House, 2 Gladiator Way

Farnborough

GU14 6GB

Email

graham.page@uk.zurich.com

Telephone

+44 8000966233

Country

United Kingdom

NUTS code

- UKJ37 - North Hampshire

National registration number

BR007985

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £20,000

Section V. Award of contract

Lot No

8

Title

Personal Accident

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

Zurich House, 2 Gladiator Way

Farnborough

GU14 6GB

Email

graham.page@uk.zurich.com

Telephone

+44 8000966233

Country

United Kingdom

NUTS code

- UKJ37 - North Hampshire

National registration number

BR007985

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £9,000

Section V. Award of contract

Lot No

9

Title

Computer

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Risk Management Partners Ltd

67 Lombard Street

London

EC3V 9LJ

Email

selina.walkley@rmpartners.co.uk

Telephone

+44 2072041800

Country

United Kingdom

NUTS code

- UKI - London

National registration number

02989025

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £23,000

Section V. Award of contract

Lot No

10

Title

Engineering Inspection & Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

Zurich House, 2 Gladiator Way

Farnborough

GU14 6GB

Email

graham.page@uk.zurich.com

Telephone

+44 8000966233

Country

United Kingdom

NUTS code

- UKJ37 - North Hampshire

National registration number

BR007985

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £140,000

Section V. Award of contract

Lot No

11

Title

Engineering Business Interruption

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

Zurich House, 2 Gladiator Way

Farnborough

GU14 6GB

Email

graham.page@uk.zurich.com

Telephone

+44 8000966233

Country

United Kingdom

NUTS code

- UKJ37 - North Hampshire

National registration number

BR007985

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000

Section V. Award of contract

Lot No

12

Title

Motor Fleet - General and Lease Car Vehicles

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

Zurich House, 2 Gladiator Way

Farnborough

GU14 6GB

Email

graham.page@uk.zurich.com

Telephone

+44 8000966233

Country

United Kingdom

NUTS code

- UKJ37 - North Hampshire

National registration number

BR007985

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £270,000

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=658359000>

GO Reference: GO-2022119-PRO-19518015

VI.4) Procedures for review

VI.4.1) Review body

Borough Council of King's Lynn & West Norfolk

Kings Court, Chapel Street

King's Lynn

PE30 1EX

Email

monitoringofficer@west-norfolk.gov.uk

Telephone

+44 1553616200

Country

United Kingdom

Internet address

www.west-norfolk.gov.uk