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Contract

Measuring Residential Fixed-Line Broadband Performance in the UK

OFCOM

F03: Contract award notice

Notice identifier: 2022/S 000-001651

Procurement identifier (OCID): ocids-h6vhtk-02ec9a

Published 19 January 2022, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

OFCOM

Riverside House, 2a Southwark Bridge Road

London

SE1 9HA

Email

hayley.watson@ofcom.org.uk

Telephone

+44 2079813000

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

www.ofcom.org.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

UK Communications Regulator

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Measuring Residential Fixed-Line Broadband Performance in the UK

Reference number

C20210911

II.1.2) Main CPV code

- 71600000 - Technical testing, analysis and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Ofcom has collected and published information regarding the performance of UK fixed broadband connections since 2008. We have previously used a hardware-based solution to do this, but we welcome suggestions for alternative approaches and are open to using other methodologies, including software-based solutions and those using a mixture of hardware and software.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £375,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72314000 - Data collection and collation services
- 73110000 - Research services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Ofcom has collected and published information regarding the performance of UK fixed broadband connections since 2008. We have previously used a hardware-based solution to do this, but we welcome suggestions for alternative approaches and are open to using other methodologies, including software-based solutions and those using a mixture of hardware and software.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Options to extend the contract at Ofcom's sole discretion for three further periods of up to twelve months each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-025901](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SamKnows Limited

The Pavilion, 1 Newhams Row

London

SE1 3UZ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

06510477

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £375,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice of England and Wales

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court of Justice of England and Wales

London

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

High Court of Justice of England and Wales

London

Country

United Kingdom