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Contract

TEO VSS - MS Dynamic Version Upgrade

The Executive Office, Victim and Survivors Service

F20: Modification notice

Notice identifier: 2022/S 000-001640

Procurement identifier (OCID): ocds-h6vhtk-030d01

Published 19 January 2022, 5:14pm

Section I: Contracting authority/entity

I.1) Name and addresses

The Executive Office, Victim and Survivors Service

28 - 32 Alfred Street

BELFAST

BT2 8EN

Email

ssdadmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TEO VSS - MS Dynamic Version Upgrade

II.1.2) Main CPV code

- 48810000 - Information systems

II.1.3) Type of contract

Supplies

II.2) Description

II.2.2) Additional CPV code(s)

- 48810000 - Information systems

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement at the time of conclusion of the contract:

The Victims and Survivors Service wish to upgrade their Victim Information Management system.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

12

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2022/S 005-010419](#)

Section V. Award of contract/concession

Contract No

ID 69137

Title

The Executive Office - Victims and Survivors Service - Management Information System

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

17 January 2022

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Codec DSS Limited

Belfast

BT3 9DT

Email

ssdadmin.cpd@finance-ni.ogov.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.finance-ni.gov.uk

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £28,800

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any special review body with responsibility for appeal/mediation procedures in public procurement competitions. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015.

BELFAST

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Public Contract Regulations 2015 provide for aggrieved parties who have.. been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). The authority incorporates a standstill period (i.e. a minimum of 10 calendar days) before this contract is awarded

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 48810000 - Information systems

VII.1.2) Additional CPV code(s)

- 48810000 - Information systems

VII.1.3) Place of performance

NUTS code

- UKN - Northern Ireland

VII.1.4) Description of the procurement:

In 2016, VSS procured a bespoke MS Dynamics CRM-based MI system, VIM (Victim Information

Management). The system lifetime was defined as five years, plus two 1-year extensions. The first extension has now been initiated,

and it is planned that the second will also be utilised extending the system to August 2023.. However, the version of MS Dynamics

CRM underpinning VIM is over five years old, and requires an upgrade prior to the new procurement. The proposed upgrade of the MS

Dynamics CRM framework to version 9.2 must be developed and tested on the VIM testing environment and rolled out onto the VIM

production environment. This will be carried out by the existing supplier as they initially developed the system and are contracted to

support it until August 2023

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

12

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£28,800

VII.1.7) Name and address of the contractor/concessionaire

Codec

BELFAST

Email

ssdadmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

Internet address

www.finance-ni.co.uk

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The Victims and Survivors Service wish to upgrade their Victim Information Management system as it is now

over five years old.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Use of Regulation 72 1 b is due to the proposed upgrade of the bespoke MS Dynamics CRM framework to version 9.2 being necessary to stabilise the product and continue use of the critical VIM system. In addition only the current supplier would be able to do this as they would have the necessary technical expertise and knowledge in addition to exclusive rights to the system which they developed. This upgrade will enable the product to be stabilised in order to ensure that any future support and maintenance contract could be successfully tendered and would be best value for money at this time. CPD note that this modification is a one off charge with no extension to time of the contract.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £598,791.97

Total contract value after the modifications

Value excluding VAT: £627,591.97