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Contract

14-25 Therapeutic offer 2024-2027

NHS NORFOLK AND WAVENEY INTEGRATED CARE BOARD

F20: Modification notice

Notice identifier: 2026/S 000-001638

Procurement identifier (OCID): ocds-h6vhtk-060249

Published 8 January 2026, 5:30pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS NORFOLK AND WAVENEY INTEGRATED CARE BOARD

8th Floor, County Hall, Martineau Lane

Norwich

NR12DH

Email

nwicb.contractsandprocurement@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

NHS Organisation Data Service

26a

Internet address(es)

Main address

<https://improvinglivesnw.org.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

14-25 Therapeutic offer 2024-2027

Reference number

2526-110 (2023/S 000-016626)

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement at the time of conclusion of the contract:

The aim of the service is to provide a Therapeutic Pathway for 14-24 (inclusive) year olds to offer mild-moderate emotional wellbeing and mental health support for young people. Evidence based support may include emotional wellbeing and mental health advice, Youth Work and Counselling. Essential to deliver 'drop-in' based support via several locally based hubs.

The contract period will be for an initial period of 3 years with the option to extend for up to

a further two years, commencing 1st April 2024. The contract value is £1,450,000 per annum.

(This procurement was originally published under the reference 2023/S 000-016626 but by our agents NHS Arden and GEM CSU so we are unable to reference this using the FTS system.)

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

60

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2099/S 001-999999](#)

Section V. Award of contract/concession

Contract No

2023/S 000-016626

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

1 April 2025

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

MANCROFT ADVICE PROJECT (MAP)

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

Charity Commission (England and Wales)

1107927

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £7,250,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) contract modification notice, under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2024 do not apply to this award. This contract has been formally modified.

Triple lock approval given by ICB and NHS England 14th March 2025.

Approved by ICB Executive Director of Finance and Contracts.

No conflicts of interest were declared.

VI.4) Procedures for review

VI.4.1) Review body

NHS Norfolk and Waveney Integrated Care Board (ICB)

Norwich

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85100000 - Health services

VII.1.3) Place of performance

NUTS code

- UKH15 - Norwich and East Norfolk

VII.1.4) Description of the procurement:

This modification will add £339k per annum (£1,356k - across 4 years 2025-2029) to the service contract. This will support a wait list initiative, purchasing additional staff hours to increase caseload capacity and drive down waiting times.

Waiting List Value - £1,356,000

2024/2025 Uplift - £43,500

2025/2026 Uplift - £96,274

Total Value - £1,495,774

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

48

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£7,250,000

VII.1.7) Name and address of the contractor/concessionaire

Mancroft Advice Project (MAP)

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

Charity Commission (England and Wales)

1107927

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

This modification will add £339k per annum (£1,356k - across 4 years 2025-2029) to the service contract. This will support a wait list initiative, purchasing additional staff hours to increase caseload capacity and drive down waiting times.

Funding is needed to increase the staff capacity of counsellors and Youth Mental health workers to manage increased referrals since the introduction of the Children & Young People -Mental Health Advice, Support and Access Service service. Whilst this has decreased the level of referrals to secondary services it has increased numbers coming into early help services, meaning more young people are in need of this support.

This modification will also include the inflationary uplifts for 2024/2025 & 2025/2026.

Waiting List Value - £1,356,000

2024/2025 Uplift - £43,500

2025/2026 Uplift - £96,274

Total Value - £1,495,774

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The modification is made in response to external factors beyond the control of the relevant authority and the provider, including but not limited to:

- changes in patient or service user volume
- changes in prices in accordance with a formula provided for in the contract documents (for example uplifts in prices published in the National Tariff or index linking)

but do not render the contract or framework agreement materially different in character

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptions and average inflation)

Value excluding VAT: £7,429,000

Total contract value after the modifications

Value excluding VAT: £8,924,774