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Pipeline

Flexible Benefits Platform (including Brokering Service) and Employee Reward & Recognition Platform

NATIONAL ENERGY SYSTEM OPERATOR LIMITED

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-001614

Procurement identifier (OCID): ocds-h6vhtk-06023a ([view related notices](#))

Published 8 January 2026, 4:41pm

Scope

Description

NESO requires a direct contractual relationship with a provider(s) of a SaaS integrated solutions for up to 8 years (4+2+2)

Lot 1 Flexible Benefits Platform and brokering service

(Estimated spend £7681779 of which 52% is pass through spend to benefit providers)

Lot 2 Employee Reward & Recognition Platform

(Estimate spend £5498319)

NESO is transitioning to a fully independent public corporation and seeks to appoint provider to offer a solution for their 2,800 primarily UK based employees.

Commercial tool

Establishes a framework

Total value (estimated)

- £13,180,000 excluding VAT
- £15,816,000 including VAT

Contract dates (estimated)

- 31 October 2026 to 30 October 2030
- Possible extension to 30 October 2034
- 8 years

Main category

Services

CPV classifications

- 48400000 - Business transaction and personal business software package
- 79900000 - Miscellaneous business and business-related services
- 98300000 - Miscellaneous services

Contract locations

- UK - United Kingdom

Submission

Publication date of tender notice (estimated)

23 February 2026

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Above or below total value threshold

Above or equal to threshold

Contracting authority

NATIONAL ENERGY SYSTEM OPERATOR LIMITED

- Companies House: 11014226
- Public Procurement Organisation Number: PHQL-5234-MWWV

St Catherine's Lodge Bearwood Road

Wokingham

RG41 5BN

United Kingdom

Email: nesoprourement@neso.energy

Region: UKJ11 - Berkshire

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)