This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/001601-2023">https://www.find-tender.service.gov.uk/Notice/001601-2023</a>

Tender

# **Enhanced Clinical Advice and Guidance Service**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-001601

Procurement identifier (OCID): ocds-h6vhtk-0398a7

Published 18 January 2023, 4:55pm

The closing date and time has been changed to:

## 17 February 2023 - no time specified

See the change notice.

# **Section I: Contracting authority**

# I.1) Name and addresses

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

3rd Floor, Arndale House, The Mall

Luton

LU1 2LJ

#### **Email**

David.Bailey1@nhs.net

#### Country

**United Kingdom** 

### Region code

UKH21 - Luton

#### Internet address(es)

Main address

https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/

Buyer's address

https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/

# I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://health-family.force.com/s/Welcome

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://health-family.force.com/s/Welcome

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

https://health-family.force.com/s/Welcome

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Health

# **Section II: Object**

# II.1) Scope of the procurement

### II.1.1) Title

Enhanced Clinical Advice and Guidance Service

### II.1.2) Main CPV code

• 85100000 - Health services

### II.1.3) Type of contract

Services

#### II.1.4) Short description

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board are looking to procure an enhanced clinical advice & guidance (A&G) service to allow referring clinicians in BLMK with access to specialist clinical advice in real time verbally via telephone, prior to the point of referral. In addition, there is a requirement for the enhanced A&G service to allow enhanced A&G in the form of photo-based messages (for example in Dermatology termed Teledermatology).

### II.1.5) Estimated total value

Value excluding VAT: £1,400,000

### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

#### II.2.2) Additional CPV code(s)

- 85140000 Miscellaneous health services
- 85100000 Health services
- 85323000 Community health services
- 75122000 Administrative healthcare services
- 72261000 Software support services

• 72268000 - Software supply services

#### II.2.3) Place of performance

**NUTS** codes

UKH2 - Bedfordshire and Hertfordshire

### II.2.4) Description of the procurement

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board are looking to procure an enhanced clinical advice & guidance (A&G) service to allow referring clinicians in BLMK with access to specialist clinical advice in real time verbally via telephone, prior to the point of referral. In addition, there is a requirement for the enhanced A&G service to allow enhanced A&G in the form of photo-based messages (for example in Dermatology termed Teledermatology).

The enhanced A&G service will complement the existing NHS electronic referral service (NHS e-RS) which enables A&G to be sought in a written format along with other functionalities such as being able to convert an A&G request into a referral. The enhanced A&G service will enable access to NHS specialist clinical advice across a wide range of specialties.

It is expected that A&G will be provided by consultant level staff (or those working under the direct clinical supervision of a consultant) working within the NHS and within existing BLMK providers. In addition, there is a short-term requirement to access A&G from consultant level staff outside of BLMK which has previously been used to release clinical teams' capacity to focus on elective recovery. It is expected that the reliance on external Consultant capacity will reduce over time and an increased proportion of the A&G requests will be managed at local level, however the BLMK system requires the ability to restart this external support when needed.

The provision of the new service will commence on the 1st July 2023 and will be for a contractual period of two years with an option to extend by up to one year.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

**Duration in months** 

24

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

### II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to an additional 1 year

## II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

# **IV.1) Description**

## IV.1.1) Type of procedure

Open procedure

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# IV.2) Administrative information

### IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

16 February 2023

Local time

5:00pm

Changed to:

Date

17 February 2023

See the change notice.

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 30 June 2023

IV.2.7) Conditions for opening of tenders

Date

17 February 2023

Local time

9:00am

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: No

# VI.3) Additional information

The Contracting Authority will be using an eTendering system for this procurement exercise. Further information and the ITT documentation can be found via the 'Live Opportunities' list on the e-procurement system at the following link: <a href="https://health-family-contract-search.secure.force.com/?searchtype=Projects">https://health-family-contract-search.secure.force.com/?searchtype=Projects</a>. You can also register your interest via this page.

You can search for the opportunity by entering the following contract reference: C126646 (Provision of Enhanced clinical advise and guidance)

# VI.4) Procedures for review

VI.4.1) Review body

NHS Arden and GEM CSU
Francis Crick House
Northampton
NN3 6BJ
Country
United Kingdom
Internet address
https://www.ardengemcsu.nhs.uk/
VI.4.2) Body responsible for mediation procedures
NHS Arden and GEM CSU
NHS Arden and GEM CSU Francis Crick House
Francis Crick House
Francis Crick House  Northampton
Francis Crick House  Northampton  NN3 6BJ
Francis Crick House  Northampton  NN3 6BJ  Country
Francis Crick House  Northampton  NN3 6BJ  Country  United Kingdom