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Tender

## **Enhanced Clinical Advice and Guidance Service**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-001601

Procurement identifier (OCID): ocds-h6vhtk-0398a7

Published 18 January 2023, 4:55pm

The closing date and time has been changed to:

**17 February 2023 - no time specified**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

3rd Floor, Arndale House, The Mall

Luton

LU1 2LJ

#### **Email**

[David.Bailey1@nhs.net](mailto:David.Bailey1@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKH21 - Luton

**Internet address(es)**

Main address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

Buyer's address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Enhanced Clinical Advice and Guidance Service

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board are looking to procure an enhanced clinical advice & guidance (A&G) service to allow referring clinicians in BLMK with access to specialist clinical advice in real time verbally via telephone, prior to the point of referral. In addition, there is a requirement for the enhanced A&G service to allow enhanced A&G in the form of photo-based messages (for example in Dermatology termed Teledermatology).

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,400,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85140000 - Miscellaneous health services
- 85100000 - Health services
- 85323000 - Community health services
- 75122000 - Administrative healthcare services
- 72261000 - Software support services

- 72268000 - Software supply services

### **II.2.3) Place of performance**

NUTS codes

- UKH2 - Bedfordshire and Hertfordshire

### **II.2.4) Description of the procurement**

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board are looking to procure an enhanced clinical advice & guidance (A&G) service to allow referring clinicians in BLMK with access to specialist clinical advice in real time verbally via telephone, prior to the point of referral. In addition, there is a requirement for the enhanced A&G service to allow enhanced A&G in the form of photo-based messages (for example in Dermatology termed Teledermatology).

The enhanced A&G service will complement the existing NHS electronic referral service (NHS e-RS) which enables A&G to be sought in a written format along with other functionalities such as being able to convert an A&G request into a referral. The enhanced A&G service will enable access to NHS specialist clinical advice across a wide range of specialties.

It is expected that A&G will be provided by consultant level staff (or those working under the direct clinical supervision of a consultant) working within the NHS and within existing BLMK providers. In addition, there is a short-term requirement to access A&G from consultant level staff outside of BLMK which has previously been used to release clinical teams' capacity to focus on elective recovery. It is expected that the reliance on external Consultant capacity will reduce over time and an increased proportion of the A&G requests will be managed at local level, however the BLMK system requires the ability to restart this external support when needed.

The provision of the new service will commence on the 1st July 2023 and will be for a contractual period of two years with an option to extend by up to one year.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to an additional 1 year

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

16 February 2023

Local time

5:00pm

Changed to:

Date

17 February 2023

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 30 June 2023

#### **IV.2.7) Conditions for opening of tenders**

Date

17 February 2023

Local time

9:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The Contracting Authority will be using an eTendering system for this procurement exercise. Further information and the ITT documentation can be found via the 'Live Opportunities' list on the e-procurement system at the following link: <https://health-family-contract-search.secure.force.com/?searchtype=Projects>. You can also register your interest via this page.

You can search for the opportunity by entering the following contract reference: C126646 (Provision of Enhanced clinical advice and guidance)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Arden and GEM CSU

Francis Crick House

Northampton

NN3 6BJ

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>

**VI.4.2) Body responsible for mediation procedures**

NHS Arden and GEM CSU

Francis Crick House

Northampton

NN3 6BJ

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>