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Tender

## **Access Panels Framework Agreement**

West Midlands Combined Authority

F02: Contract notice

Notice identifier: 2021/S 000-001592

Procurement identifier (OCID): ocds-h6vhtk-028d8e

Published 26 January 2021, 11:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

West Midlands Combined Authority

16 Summer Lane

Birmingham

B19 3SD

#### **Email**

[procurement.team@wmca.org.uk](mailto:procurement.team@wmca.org.uk)

#### **Telephone**

+44 3453036760

#### **Country**

United Kingdom

#### **NUTS code**

UKG3 - West Midlands

**Internet address(es)**

Main address

<http://www.wmca.org.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://wmca.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://wmca.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

Public Transport

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Access Panels Framework Agreement

Reference number

2021-02942

### **II.1.2) Main CPV code**

- 79315000 - Social research services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

A four year maximum term Framework Agreement is required to procure suitable partner(s) for the provision of Access Panel Services for TfWM (Transport for West Midlands), part of the WMCA (West Midlands Combined Authority) for the period 2021-25.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKG3 - West Midlands

### **II.2.4) Description of the procurement**

TfWM (Transport for West Midlands) which is part of the WMCA (West Midlands Combined Authority) is looking to procure suitable partners on a four year maximum term Framework Agreement in order to understand how customers perceive the strengths and weaknesses of the transport offer and which aspects of new scheme investment generates increased usage and improved levels of satisfaction in the West Midlands area.

Market research and passenger data enables TfWM to gather information about customers and provides important information to identify transport market size and market needs as well as better understanding what people want, need, perceive and believe about the transport network, services and future schemes in the West Midlands.

The scope of this framework will enable TfWM to source online market research panellists primarily residing, but also non-residents regularly travelling in, the West Midlands conurbation.

Please see the Specification for further details of the requirements of this framework.

Each piece of work is envisaged to be awarded by a suitable mini competition process and up to four suitable suppliers will be qualified to the framework and invited to take part in each mini competition. If a specialist supplier is qualified to the framework that is focused on for example young, BAME or for GDPR purposes then TfWM reserves the right to make a direct award if deemed to be appropriate.

In order to access the documents and submit a bid please do so through BravoSolution, the WMCA's e-tendering portal (<https://wmca.bravosolution.co.uk>). The tender reference is itt\_912 and if you are not already registered on BravoSolution it is free and usually only takes a few minutes to do so.

This tender is being evaluated on the basis of 70/30 quality/price and the closing date for submissions is 1200 noon on Friday 26th February 2021. If you have any clarification questions the deadline for submitting them is 1200 noon on Monday 22nd February 2021.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please see the tender documents for further details.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 4

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

26 February 2021

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

26 February 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

WMCA

Birmingham

Country

United Kingdom

Internet address

[www.wmca.org.uk](http://www.wmca.org.uk)