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Contract

Waltham Forest Substance and Alcohol Misuse Service

London Borough of Waltham Forest

F03: Contract award notice

Notice identifier: 2025/S 000-001566

Procurement identifier (OCID): ocds-h6vhtk-04c766

Published 16 January 2025, 4:39pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Waltham Forest

Waltham Forest Town Hall, Forest Road

London

E17 4JF

Contact

Mr Joe Creasey

Email

joe.creasey@walthamforest.gov.uk

Telephone

+44 2084964825

Country

United Kingdom

Region code

UKI53 - Redbridge and Waltham Forest

Internet address(es)

Main address

<http://www.walthamforest.gov.uk/>

Buyer's address

<http://www.walthamforest.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Waltham Forest Substance and Alcohol Misuse Service

Reference number

DN754169

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The Integrated Community Drug and Alcohol Service will offer recovery-oriented care to any Waltham Forest resident who requires it. The service shall cater to all ages and for all substances, and take a preventive approach for people of all ages, with an awareness of the importance of early intervention.

London Borough of Waltham Forest have followed Direct Award Process C for the award of the Waltham Forest Substance and Alcohol Misuse Service. This process has been undertaken in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023 and the Council's Constitution and Standing Orders.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £11,295,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI53 - Redbridge and Waltham Forest

II.2.4) Description of the procurement

The all-age community-based support for substance and alcohol service shall comprise several elements. The core service includes structured treatment, recovery, and aftercare services. The service will also include provision for residential rehabilitation, inpatient detoxification, and community pharmacy support with purchasing, dispensing and supervising the consumption of medication. Services shall also be delivered for criminal justice clients, people experiencing homelessness and supporting people to gain and maintain employment as part of their recovery.

The service will:

- Assist in the prevention and reduction or cessation of substance and/or alcohol use.
- Assist in the prevention and reduction of physical and mental harm from substance and/or alcohol use.
- Assist in the prevention and reduction of harm to children and families of those with substance and/or alcohol use issues.
- Assist in the prevention and reduction of offending related to substance and/alcohol use.
- Work with local substance use commissioners and partners in developing innovative and effective responses to local substance and/or alcohol use issues.
- Work to reduce health inequalities by targeting groups experiencing higher levels of impact from substance and/or alcohol use.
- Work in collaboration with other system partners to improve the physical health of those with substance and/or alcohol use problems.

In accordance with the Health Care Services (Provider Selection Regime) Regulations 2023,

the London Borough of Waltham Forest is applying Direct Award Process C to award the Waltham Forest Substance and Alcohol Misuse Service Contract to its existing provider, Change Grow Live (CGL).

The duration of the contract will be 36 months from 1 April 2025 to 31 March 2028, with the possibility of a further extension period of up to 24 months, until 31 March 2030.

The contract will have an approximate lifetime value of £11,295,000

II.2.5) Award criteria

Quality criterion - Name: Existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The standstill period has now been completed and contract has now formally been awarded; this notice serves as a confirmation of award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-040038](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 January 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Change Grow Live

Brighton

BN1 1GE

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,295,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period has now been concluded with no formal challenges. This contract has now been formally awarded; this notice serves as a confirmation of award under the PSR.

Decision Making for the approval of Direct Award (Process C) in relation to Waltham Forest's Substance & Alcohol Misuse Service consists of Chief Executive Officer, Portfolio Lead Member for Public Health, Deputy Chief Executive & Director of Stronger Communities, and relevant Directorate Senior Officers (e.g. Director of Public Health). Final approval was gained by full Cabinet on 10 September 2024. No conflicts of interest were identified among individuals involved in making the decision in relation to this service.

The Key Criteria used and weighted by the authority were as follows;

Quality and Innovation 30%

Value 20%

Integration, collaboration, and service sustainability 20%

Improving access, reducing health inequalities, and facilitating choice 20%

Social value 10%

The rationale for this was based on the detailed list of all requirements according to available

guidance including factoring in the relative weighting from the original tender submission.

Key Performance Indicators from the original contract determined that the existing provider

satisfied the existing contract to a sufficient standard.

Regular performance reviews and monitoring meetings evidenced strong performance, and a

high level of integration with the wider system

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England, Wales and Northern Ireland

London

Country

United Kingdom