

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/001559-2024>

Tender

# Unmetered and Domestic Heating Services Framework Agreement

Notting Hill Genesis

F02: Contract notice

Notice identifier: 2024/S 000-001559

Procurement identifier (OCID): ocds-h6vhtk-0407b8

Published 17 January 2024, 10:06am

## Section I: Contracting authority

### I.1) Name and addresses

Notting Hill Genesis

Bruce Kenrick House, 2 Killick Street

London

N1 9FL

#### Contact

Jim Biggin

#### Email

[jim.biggin@nhg.org.uk](mailto:jim.biggin@nhg.org.uk)

#### Telephone

+44 2083574577

## **Country**

United Kingdom

## **Region code**

UK - United Kingdom

## **Internet address(es)**

Main address

<https://www.nhg.org.uk/>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Repair-and-maintenance-services-of-central-heating./2ASR226TP3>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/EWE7P539U8>

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Housing and community amenities

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Unmetered and Domestic Heating Services Framework Agreement

Reference number

PROC1598

#### **II.1.2) Main CPV code**

- 50720000 - Repair and maintenance services of central heating

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Notting Hill Genesis (“NHG”) is procuring a framework of Contractors to provide unmetered and domestic heating servicing and maintenance. The multi-Lot framework will cover the Greater London and some out of London areas. It will be available to NHG as well as other authorised users with similar requirements.

More information about previous and planned requirements of this Framework can be found within the tender documentation.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,611,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

## **II.2.1) Title**

Lot 1 General Needs Domestic Heating

Lot No

1

## **II.2.2) Additional CPV code(s)**

- 50720000 - Repair and maintenance services of central heating
- 42160000 - Boiler installations
- 42161000 - Hot-water boilers
- 44621200 - Boilers
- 44620000 - Central-heating radiators and boilers and parts
- 50531100 - Repair and maintenance services of boilers

## **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

## **II.2.4) Description of the procurement**

This Lot is for the provision of gas servicing, domestic heating maintenance and repairs. This includes a 3-star domestic gas service, and any electrically or renewable heated properties on a 1 star basis. Included within this is an MOT style approach to LGSRs, SOR codes for unvented servicing and SOR codes for solar thermal.

There is also the option for relevant capital investment works to be issued under this Lot. Please see the procurement documentation for the full scope of service for this Lot.

## **II.2.5) Award criteria**

Quality criterion - Name: Criterion 1 / Weighting: 70

Cost criterion - Name: Criterion 1 / Weighting: 30

### **II.2.6) Estimated value**

Value excluding VAT: £1,440,950,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

NHG reserves the right to extend this framework by a further period of up to 48 months (i.e. 4 years + 2 + 2 years). Please refer to the tender documentation for further justification for the framework extension.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/EWE7P539U8>

## **II.2) Description**

### **II.2.1) Title**

Unmetered and Small Tenures Heating

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 50720000 - Repair and maintenance services of central heating
- 09323000 - District heating

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

The Lot 2 service will consist of the maintenance of unmetered commercial / Communal heating systems, HMOC and all domestic systems within properties such as a care and support environment, temporary housing, keyworkers schemes, student lets and market rent. Domestic properties will follow the same principals of Lot 1, such as Gas 3 star and Electric / other heating 1 star.

Commercial heating will have enhanced PPM requirements, block and plant room level metering requirements and continuous efficiency improvements.

### **II.2.5) Award criteria**

Quality criterion - Name: Criterion 1 / Weighting: 70

Cost criterion - Name: Criterion 1 / Weighting: 30

## **II.2.6) Estimated value**

Value excluding VAT: £171,000,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

NHG reserves the right to extend this framework by a further period of up to 48 months (i.e. 4 years + 2 + 2 years). Please refer to the tender documentation for further justification for the framework extension.

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

As stated in the procurement documents.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Notting intends to hold the right to extend the framework beyond four years due to the significant costs for all parties in association with setting up the framework and initial contracts. By extending the framework agreement we enable greater opportunities for



contractors to bid for more work, as well as ensure strong alignment with decarbonisation timescales such as achieving EPC C by 2030.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-029212](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 February 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

20 February 2024

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. NHG considers that this framework may be suitable for economic operators that are small or medium enterprises (SMEs). However, successful tenderers will be appointed to the framework based solely on the criteria included in the tender documentation.

NHG reserves the right to amend any and all information provided in the tender documentation up until the deadline for submissions. Where information in the tender documentation and FTS Notice is inconsistent, the tender documentation information shall prevail.

ABOUT US: NHG is one of the largest Housing Associations in the country, with more than 66,000 homes across London and the south-east. We provide homes across a range of tenures and are committed to delivering housing that is affordable for all. We build and maintain quality homes, creating diverse and thriving communities. This is our primary purpose and everything else we do supports that. For more information, visit [www.nhg.org.uk](http://www.nhg.org.uk).

FRAMEWORK VALUE: Applicants should note that the estimated value of the Framework Agreement given in this Notice is based on NHG's current anticipated requirements. NHG cannot give any guarantees that services totalling this value will in fact be called off from this framework. Equally, the total value may increase, either if NHG's own requirements increase unexpectedly or if the framework is used by other contracting authorities more extensively than anticipated.

ADDITIONAL USERS: Both Lots from this framework will be available for use by any entity

within the same group of companies as NHG from time to time (the current list can be found at <http://www.nhggroup.org.uk/terms-conditions/current-members-group>, and any entity or joint venture company that NHG or any other NHG Group Member holds an interest in from time to time.

NHG may also (at its sole discretion) permit use of the framework by any other contracting authority. This will be at NHG's sole discretion and will be subject to an access agreement included within the Framework Agreement.

This includes, and is not limited to, providers of social housing including without limitation any Registered Provider (as defined in the Housing and Regeneration Act 2008 and registered with the Regulator of Social Housing), local authorities and/or Arm's-Length Management Organisations (ALMO). A list of the current Registered Providers can be found by visiting <https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>.

Once other authorities have access, they can independently call-off from the framework and manage their contracts' performance. Such authorities may choose to direct award, using the justifications available from the framework agreement, or conduct a mini competition.

**JOINT VENTURE:** The Framework also contains a mechanism to enter into a Joint Venture partnership with contractors awarded a call-off contract, subject to agreement between parties. This partnership could be either contractual or corporate and will be governed by the terms included in the tender documentation.

**OTHER:** NHG reserves the right to cancel the procurement at any time and not to proceed with all or part of the Framework Agreement. NHG will not, under any circumstance, reimburse any expense incurred by Applicants in preparing their tender submissions.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Repair-and-maintenance-services-of-central-heating./2ASR226TP3>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/2ASR226TP3>

GO Reference: GO-2024116-PRO-24980468

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Notting Hill Genesis

Bruce Kenrick House, 2 Killick Street

London

N1 9FL

Telephone

+44 2083574577

Country

United Kingdom