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Tender

Unmetered and Domestic Heating Services Framework Agreement

Notting Hill Genesis

F02: Contract notice

Notice identifier: 2024/S 000-001559

Procurement identifier (OCID): ocds-h6vhtk-0407b8

Published 17 January 2024, 10:06am

Section I: Contracting authority

I.1) Name and addresses

Notting Hill Genesis

Bruce Kenrick House, 2 Killick Street

London

N1 9FL

Contact

Jim Biggin

Email

jim.biggin@nhg.org.uk

Telephone

+44 2083574577

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.nhg.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Repair-and-maintenance-services-of-central-heating./2ASR226TP3>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/EWE7P539U8>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Unmetered and Domestic Heating Services Framework Agreement

Reference number

PROC1598

II.1.2) Main CPV code

- 50720000 - Repair and maintenance services of central heating

II.1.3) Type of contract

Services

II.1.4) Short description

Notting Hill Genesis (“NHG”) is procuring a framework of Contractors to provide unmetered and domestic heating servicing and maintenance. The multi-Lot framework will cover the Greater London and some out of London areas. It will be available to NHG as well as other authorised users with similar requirements.

More information about previous and planned requirements of this Framework can be found within the tender documentation.

II.1.5) Estimated total value

Value excluding VAT: £1,611,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 General Needs Domestic Heating

Lot No

1

II.2.2) Additional CPV code(s)

- 50720000 - Repair and maintenance services of central heating
- 42160000 - Boiler installations
- 42161000 - Hot-water boilers
- 44621200 - Boilers
- 44620000 - Central-heating radiators and boilers and parts
- 50531100 - Repair and maintenance services of boilers

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This Lot is for the provision of gas servicing, domestic heating maintenance and repairs. This includes a 3-star domestic gas service, and any electrically or renewable heated properties on a 1 star basis. Included within this is an MOT style approach to LGSRs, SOR codes for unvented servicing and SOR codes for solar thermal.

There is also the option for relevant capital investment works to be issued under this Lot. Please see the procurement documentation for the full scope of service for this Lot.

II.2.5) Award criteria

Quality criterion - Name: Criterion 1 / Weighting: 70

Cost criterion - Name: Criterion 1 / Weighting: 30

II.2.6) Estimated value

Value excluding VAT: £1,440,950,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

NHG reserves the right to extend this framework by a further period of up to 48 months (i.e. 4 years + 2 + 2 years). Please refer to the tender documentation for further justification for the framework extension.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/EWE7P539U8>

II.2) Description

II.2.1) Title

Unmetered and Small Tenures Heating

Lot No

2

II.2.2) Additional CPV code(s)

- 50720000 - Repair and maintenance services of central heating
- 09323000 - District heating

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The Lot 2 service will consist of the maintenance of unmetered commercial / Communal heating systems, HMOC and all domestic systems within properties such as a care and support environment, temporary housing, keyworkers schemes, student lets and market rent. Domestic properties will follow the same principals of Lot 1, such as Gas 3 star and Electric / other heating 1 star.

Commercial heating will have enhanced PPM requirements, block and plant room level metering requirements and continuous efficiency improvements.

II.2.5) Award criteria

Quality criterion - Name: Criterion 1 / Weighting: 70

Cost criterion - Name: Criterion 1 / Weighting: 30

II.2.6) Estimated value

Value excluding VAT: £171,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

NHG reserves the right to extend this framework by a further period of up to 48 months (i.e. 4 years + 2 + 2 years). Please refer to the tender documentation for further justification for the framework extension.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As stated in the procurement documents.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Notting intends to hold the right to extend the framework beyond four years due to the significant costs for all parties in association with setting up the framework and initial contracts. By extending the framework agreement we enable greater opportunities for contractors to bid for more work, as well as ensure strong alignment with decarbonisation timescales such as achieving EPC C by 2030.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-029212](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 February 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

20 February 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. NHG considers that this framework may be suitable for economic operators that are small or medium enterprises (SMEs). However, successful tenderers will be appointed to the framework based solely on the criteria included in the tender documentation.

NHG reserves the right to amend any and all information provided in the tender documentation up until the deadline for submissions. Where information in the tender documentation and FTS Notice is inconsistent, the tender documentation information shall prevail.

ABOUT US: NHG is one of the largest Housing Associations in the country, with more than 66,000 homes across London and the south-east. We provide homes across a range of tenures and are committed to delivering housing that is affordable for all. We build and maintain quality homes, creating diverse and thriving communities. This is our primary purpose and everything else we do supports that. For more information, visit www.nhg.org.uk.

FRAMEWORK VALUE: Applicants should note that the estimated value of the Framework Agreement given in this Notice is based on NHG's current anticipated requirements. NHG cannot give any guarantees that services totalling this value will in fact be called off from this framework. Equally, the total value may increase, either if NHG's own requirements increase unexpectedly or if the framework is used by other contracting authorities more extensively than anticipated.

ADDITIONAL USERS: Both Lots from this framework will be available for use by any entity within the same group of companies as NHG from time to time (the current list can be found at <http://www.nhgggroup.org.uk/terms-conditions/current-members-group>, and any entity or joint venture company that NHG or any other NHG Group Member holds an interest in from time to time.

NHG may also (at its sole discretion) permit use of the framework by any other contracting authority. This will be at NHG's sole discretion and will be subject to an access agreement included within the Framework Agreement.

This includes, and is not limited to, providers of social housing including without limitation any Registered Provider (as defined in the Housing and Regeneration Act 2008 and registered with the Regulator of Social Housing), local authorities and/or Arm's-Length Management Organisations (ALMO). A list of the current Registered Providers can be found by visiting <https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>.

Once other authorities have access, they can independently call-off from the framework and manage their contracts' performance. Such authorities may choose to direct award, using the justifications available from the framework agreement, or conduct a mini competition.

JOINT VENTURE: The Framework also contains a mechanism to enter into a Joint Venture partnership with contractors awarded a call-off contract, subject to agreement between parties. This partnership could be either contractual or corporate and will be governed by the terms included in the tender documentation.

OTHER: NHG reserves the right to cancel the procurement at any time and not to proceed with all or part of the Framework Agreement. NHG will not, under any

circumstance, reimburse any expense incurred by Applicants in preparing their tender submissions.

For more information about this opportunity, please visit the Delta eSourcing portal at:

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GO Reference: GO-2024116-PRO-24980468

VI.4) Procedures for review

VI.4.1) Review body

Notting Hill Genesis

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+44 2083574577

Country

United Kingdom