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Tender

DOJ NICTS Implementation and Support of IT Case Management Systems for the Office of Care and Protection and Official Solicitors Office.

Department of Justice, Northern Ireland Courts and Tribunals Service

F02: Contract notice

Notice identifier: 2021/S 000-001558

Procurement identifier (OCID): ocids-h6vhtk-028d6c

Published 26 January 2021, 3:56pm

Section I: Contracting authority

I.1) Name and addresses

Department of Justice, Northern Ireland Courts and Tribunals Service

Laganside House, 23-27 Oxford Street

BELFAST

BT1 3LA

Contact

ssdadmin.cpdfinance-ni.gov.uk

Email

ssdadmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UKN0 - Northern Ireland

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://etendersni.gov.uk/epps>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etendersni.gov.uk/epps>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement**

II.1.1) Title

DOJ NICTS Implementation and Support of IT Case Management Systems for the Office of Care and Protection and Official Solicitors Office.

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

DOJ NICTS Implementation and Support of IT Case Management Systems for the Office of Care and Protection and Official Solicitors Office.

II.1.5) Estimated total value

Value excluding VAT: £680,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72200000 - Software programming and consultancy services
- 72500000 - Computer-related services
- 72600000 - Computer support and consultancy services

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

DOJ NICTS Implementation and Support of IT Case Management Systems for the Office of Care and Protection and Official Solicitors Office.

II.2.5) Award criteria

Quality criterion - Name: Qualitative Criteria / Weighting: 60

Cost criterion - Name: Quantitative Criteria / Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £680,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The initial contract period will be for up to 12 months implementation and two years with the system fully operational (3 years). There are two options to extend of up to 2 years each.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The initial contract period will be for up to 12 months implementation and two years with the system fully operational (3 years). There are two options to extend of up to 2 years each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.3) Technical and professional ability

List and brief description of selection criteria

1 Tenderers must provide one example within the last 3 years that clearly demonstrates your experience of having successfully implemented a complex Case Management System/database which included over 20 rule based processes and extensive automated template generation and data merging based on business rules.. . 2 Tenderers must provide one example of your experience of delivering a complex Case Management System/database that demonstrates your efficient and effective management of providing support, post system implementation over a period of at least 12 months within the last three years.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 050-119910](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 March 2021

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 30 May 2021

IV.2.7) Conditions for opening of tenders

Date

1 March 2021

Local time

3:30pm

Information about authorised persons and opening procedure

Authorised Construction and Procurement Delivery personnel

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The figure indicated in 11.1.5 represents the estimated contract value. The pricing strategy applied and the setting of cost/profit margins are a commercial decision for economic operators when submitting a bid for this competition. In addition, neither CPD nor the Authority can provide any guarantee as to the level of business under this contract. The successful Contractor's performance on this Contract will be managed as per the specification and regularly monitored (see Procurement Guidance Note 01/12 - Contract Management - Procedures and Principles). Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and they may be issued with a Notice of Unsatisfactory Performance and this Contract may be terminated. A central register of such Notices for supplies and services contracts will be maintained and published on the CPD website. Any contractor in receipt of a Notice of Unsatisfactory Performance will be required to declare this in future tender submissions for a period of three years from the date of issue of the Notice. It may also result in the contractor being excluded from all procurement competitions being undertaken by Centres of Procurement Expertise on behalf of bodies covered by the Northern Ireland Procurement Policy. The Authority expressly reserves the rights: (I) not to award any contract as a result of the procurement process commenced by publication of this notice; (II) to make whatever changes it may see fit to the content and structure of the tendering Competition; (III) to award (a) contract(s) in respect of any part(s) of the [services] covered by this notice; and (IV) to award contract(s) in stages and in no circumstances will the Authority be liable for any costs incurred by candidates..

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any review body with responsibility for appeal/mediation in public procurement competitions. Instead, challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the Public Contracts Regs 2015

N/A

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Public Contract Regulations 2015 provide aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). The Authority will incorporate a standstill period before this contract modification is awarded. The standstill period will be for a minimum of 10 calendar days.