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Contract

Social Media Monitoring Platform

The Police and Crime Commissioner for Surrey

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-001544

Procurement identifier (OCID): ocds-h6vhtk-05aaf3 ([view related notices](#))

Published 8 January 2026, 3:13pm

Scope

Reference

JPS1990

Description

This allows Intel analysis on public social media to search for key terms/references to predict policing requirement, particularly at events.

Contract 1. Social Media Monitoring Platform

Supplier

- CrowdSense B.V.

Contract value

- £146,000 excluding VAT
- £175,200 including VAT

Below the relevant threshold

Date signed

21 October 2025

Contract dates

- 21 October 2025 to 20 October 2029
- 4 years

Main procurement category

Services

CPV classifications

- 50000000 - Repair and maintenance services

Contract locations

- UKJ - South East (England)

Procedure

Procedure type

Below threshold - without competition

Supplier

CrowdSense B.V.

Zuid Hollandlaan 7

The Hague

2596

Netherlands

Email: jz@maltego.com

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Social Media Monitoring Platform

Contracting authority

The Police and Crime Commissioner for Surrey

- Public Procurement Organisation Number: PTBH-8315-RNZP

PO Box 412

Guildford

GU3 1YJ

United Kingdom

Email: JointProcurementService@Surrey.Police.UK

Region: UKJ25 - West Surrey

Organisation type: Public authority - sub-central government