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Contract

CAPTURE Document Disclosure

Department for Business & Trade

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-001539

Procurement identifier (OCID): ocds-h6vhtk-05accf ([view related notices](#))

Published 8 January 2026, 3:08pm

Scope

Reference

PR_5004

Description

DBT has carried out a Direct Award procedure to Post Office Limited in connection with the Capture Redress Scheme

The Contract is for the provision of Disclosure services to facilitate the Capture Redress Scheme.

The Contract will be terminated once all valid claims have been proceed, however DBT anticipates that the Contract shall be in place no longer than 5 years.

Contract 1. CAPTURE Document Disclosure

Supplier

- Post Office Ltd

Contract value

- £4,489,365 excluding VAT
- £53,872,388 including VAT

Above the relevant threshold

Date signed

5 December 2025

Contract dates

- 5 December 2025 to 28 October 2030
- 4 years, 10 months, 24 days

Main procurement category

Services

CPV classifications

- 79900000 - Miscellaneous business and business-related services

Contract locations

- UK - United Kingdom

Justification for not setting key performance indicators

KPI's have not been set as they are not appropriate for this Contract. It is a data sharing agreement where data and information will be provided upon request. The amount of information Post Office Ltd holds for each Claimant may vary and the scope of information required may not be the same for each claim.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - intellectual property or exclusive rights

Post Office Limited is the only supplier with the information needed in order to process Claims under the Capture Redress Scheme

Supplier

Post Office Ltd

- Companies House: 02154540

100 Wood Street

London

EC2V 7ER

United Kingdom

Email: information.rights@postoffice.co.uk

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Department for Business & Trade

- Public Procurement Organisation Number: PZZJ-6312-QTTD

Old Admiralty Building

London

SW1A 2DY

United Kingdom

Email: commercialbpo@businessandtrade.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government