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Tender

Care at Home & Housing Support Service Flexible Framework Agreement (New Applicants January 2026)

East Ayrshire Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2026/S 000-001520

Procurement identifier (OCID): ocds-h6vhtk-042c9a

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Section I: Contracting authority

I.1) Name and addresses

East Ayrshire Council

Corporate Procurement Team, London Road HQ

Kilmarnock

KA3 7BU

Contact

Heather Murray

Email

heather.murray@east-ayrshire.gov.uk

Telephone

+44 1563576000

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.east-ayrshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00223

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care at Home & Housing Support Service Flexible Framework Agreement (New Applicants January 2026)

Reference number

PS/23/129 Jan 2026

II.1.2) Main CPV code

- 85310000 - Social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Framework Agreement for Care at Home and Housing Support Services (Lot 2 only) - New Applicants January 2026.

NOTE: Service Providers currently included in Lots 1 and 2 of the Framework do not need to re-apply.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

Main site or place of performance

East Ayrshire

II.2.4) Description of the procurement

As per the previously advertised Notice, the Flexible Framework commenced in April 2024 and in accordance with the terms therein, it is now being re-opened for new Service Providers to be included under the same terms as the original tender exercise for Lot 2 (Ad Hoc Call of Services) ONLY.

SERVICE PROVIDERS CURRENTLY INCLUDED IN LOTS 1 AND 2 OF THE FRAMEWORK DO NOT NEED TO RE-APPLY.

Note that the initial 5 year term of the Framework commenced on 1 April 2024, therefore the end of the initial term of the contract will end on 31 March 2029 for all Service Providers in the Framework.

ORIGINAL CONTRACT NOTICE TEXT: Care at home and housing support encompasses personal and community support including practical and personal care and support which enables individuals to do things for themselves, rather than doing things to or doing things for individuals.

Lot 2 of the Framework will be for ad hoc call off services as and when required which will be smaller total volume care packages which are out with the block contracts of Lot 1. However Service Providers within Lot 2 will have the opportunity to apply for a geographical block area in Lot 1 should a new Service Provider be required for a specific block area; in these circumstances a mini tender would be carried between all the existing Service Providers within Lot 2. It should be noted that the Council does not guarantee any level of service within Lot 2 or that there will be an opportunity to be included in Lot 1.

The Framework will be flexible to allow new entrants to join Lot 2 annually.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Refer to ITT documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Refer to ITT documents

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The service is a “social and other specific” service under the Public Contracts (Scotland) Regulations 2015 and therefore not subject to the full requirements of the regulations. A flexible framework has been established for a period of 5 years in 2024 with extension options open for new applicants to join.

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.gov.scot/Topics/Government/Procurement/policy/ProcurementReform/implementedEUDirProcRef>

IV.1.11) Main features of the award procedure

Refer to evaluation methodology within ITT documents

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-001061](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 February 2026

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

It should be noted that the deadline for expressions of interest is 12 noon on 6 February and the deadline for actual submission of tender is 12 noon on 9 February 2026.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 30870. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

The Contracting Authority does not intend to include a sub-contract clause as part of community benefits (as per Section 25 of the Procurement Reform (Scotland) Act 2014) in this contract for the following reason:

Due to the nature of the service, sub-contract clause not appropriate

Community benefits are included in this requirement. For more information see: <https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Refer to ITT documents

(SC Ref:819324)

VI.4) Procedures for review

VI.4.1) Review body

Kilmarnock Sheriff Court

Sheriff Court House

Kilmarnock

KA1 1ED

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+44 1563550024

Country

United Kingdom