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Tender

## **Technology Enabled Living Service**

London Borough of Hackney

F02: Contract notice

Notice identifier: 2025/S 000-001512

Procurement identifier (OCID): ocds-h6vhtk-04d099

Published 16 January 2025, 2:03pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Hackney

Hackney Service Centre, 1 Hillman Street

Hackney

E8 1DY

#### **Contact**

Mr Pat Walters

#### **Email**

[ascprocurement@hackney.gov.uk](mailto:ascprocurement@hackney.gov.uk)

#### **Telephone**

+44 2083563000

#### **Country**

United Kingdom

**Region code**

UK14 - Inner London – East

**Internet address(es)**

Main address

<http://www.hackney.gov.uk>

Buyer's address

<http://www.hackney.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=af8eac08-2ed3-ef11-8133-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=af8eac08-2ed3-ef11-8133-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Technology Enabled Living Service

Reference number

DN757776

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council conducted a series of reviews and market engagement exercises around its current provision of telecare services, through the Pro-Contract Portal, entitled Soft Market Testing for Telecare/Technology Enabled Care (TEC) Services in Hackney (Reference DN 595498). The outcome of this is that the Council is procuring a Technology Enabled Living (TEL) Service that will support vulnerable people and their carers across the Hackney Borough.

The Council is seeking expressions of interest from potential bidders capable of delivering a TEL service, comprising equipment, call monitoring, and response service components, through either a lead provider model or as a single bidder able to demonstrate the relevant experience and capability to deliver all three components. Bidders are encouraged to consider working with local SME organisations

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI4 - Inner London – East

#### **II.2.4) Description of the procurement**

As outlined above this is a services and goods requirement to deliver Technology Enabled Living covering the provision of a response service, call monitoring and equipment to vulnerable adults within the borough.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

72

This contract is subject to renewal

Yes

Description of renewals

This contract is a six year contract with an initial contract period of three (3) years with three (3) one (1) by one (1) year options to extend.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

31 January 2025

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Borough of Hackney

London

E8 9DY

Country

United Kingdom

Internet address

<http://www.hackney.gov.uk>