

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/001512-2025>

Tender

Technology Enabled Living Service

London Borough of Hackney

F02: Contract notice

Notice identifier: 2025/S 000-001512

Procurement identifier (OCID): ocds-h6vhtk-04d099

Published 16 January 2025, 2:03pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Hackney

Hackney Service Centre, 1 Hillman Street

Hackney

E8 1DY

Contact

Mr Pat Walters

Email

ascprocurement@hackney.gov.uk

Telephone

+44 2083563000

Country

United Kingdom

Region code

UK14 - Inner London – East

Internet address(es)

Main address

<http://www.hackney.gov.uk>

Buyer's address

<http://www.hackney.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=af8eac08-2ed3-ef11-8133-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=af8eac08-2ed3-ef11-8133-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Technology Enabled Living Service

Reference number

DN757776

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council conducted a series of reviews and market engagement exercises around its current provision of telecare services, through the Pro-Contract Portal, entitled Soft Market Testing for Telecare/Technology Enabled Care (TEC) Services in Hackney (Reference DN 595498). The outcome of this is that the Council is procuring a Technology Enabled Living (TEL) Service that will support vulnerable people and their carers across the Hackney Borough.

The Council is seeking expressions of interest from potential bidders capable of delivering a TEL service, comprising equipment, call monitoring, and response service components, through either a lead provider model or as a single bidder able to demonstrate the relevant experience and capability to deliver all three components. Bidders are encouraged to consider working with local SME organisations

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI4 - Inner London – East

II.2.4) Description of the procurement

As outlined above this is a services and goods requirement to deliver Technology Enabled Living covering the provision of a response service, call monitoring and equipment to vulnerable adults within the borough.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

Yes

Description of renewals

This contract is a six year contract with an initial contract period of three (3) years with three (3) one (1) by one (1) year options to extend.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 January 2025

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Hackney

London

E8 9DY

Country

United Kingdom

Internet address

<http://www.hackney.gov.uk>