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Contract

Provision of Digital Patient Communications

Aneurin Bevan University Health Board

F03: Contract award notice

Notice identifier: 2024/S 000-001497

Procurement identifier (OCID): ocds-h6vhtk-042da1

Published 16 January 2024, 3:33pm

Section I: Contracting authority

I.1) Name and addresses

Aneurin Bevan University Health Board

St Cadocs Hospital, Lodge Road, Caerleon

Newport

NP18 3XQ

Contact

Melissa Evans

Email

Melissa.K.Evans@wales.nhs.uk

Telephone

+44 1495765377

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Digital Patient Communications

II.1.2) Main CPV code

- 79811000 - Digital printing services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of this contract is to provide a hybrid print and post service to modernise the way we communicate with our patients, allowing patients to have a choice on how the Health Board communicates with them and to provide a future proofed platform

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,300,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79811000 - Digital printing services

II.2.3) Place of performance

NUTS codes

- UKL16 - Gwent Valleys

II.2.4) Description of the procurement

The purpose of this contract is to provide a hybrid print and post service to modernise the way we communicate with our patients, allowing patients to have a choice on how the

Health Board communicates with them and to provide a future proofed platform

II.2.5) Award criteria

Quality criterion - Name: Specification / Weighting: 17.39

Quality criterion - Name: Management Information / Weighting: 3.25

Quality criterion - Name: Capacity / Weighting: 5.20

Quality criterion - Name: Delivery/Timescales / Weighting: 6.50

Quality criterion - Name: Confidentiality & Data Protection / Weighting: 19.66

Quality criterion - Name: Disaster Recovery / Weighting: 1.3

Quality criterion - Name: Technical Support and Continued Development / Weighting: 8.45

Quality criterion - Name: Environmental / Weighting: 3.25

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Mini-competition via Health Trust Europe HTE0065 - Digital Hybrid Mail Solutions

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 000-547498](#)

Section V. Award of contract

Contract No

RFA988

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 January 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healthcare Communications Uk Ltd

Stewart House

macclesfield

sk117ae

Telephone

+44 8459000890

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,300,000

Total value of the contract/lot: £1,300,000

Section VI. Complementary information

VI.3) Additional information

Mini-competition via Health Trust Europe HTE0065 Digital Hybrid Mail Solutions

(WA Ref:138103)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom