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Tender

AC1260 Home From Hospital Service

Wiltshire Council

NHS Bath and North East Somerset, Swindon, and Wiltshire Clinical Commissioning Group

F02: Contract notice

Notice identifier: 2022/S 000-001483

Procurement identifier (OCID): ocds-h6vhtk-030c64

Published 18 January 2022, 2:43pm

Section I: Contracting authority

I.1) Name and addresses

Wiltshire Council

Wiltshire Council, County Hall

Trowbridge

BA14 8JN

Contact

Ms Luana O'Neill

Email

Luana.O'Neill@wiltshire.gov.uk

Country

United Kingdom

NUTS code

UKK15 - Wiltshire CC

Internet address(es)

Main address

<http://www.wiltshire.gov.uk/>

Buyer's address

<http://www.wiltshire.gov.uk/>

I.1) Name and addresses

NHS Bath and North East Somerset, Swindon, and Wiltshire Clinical Commissioning Group

Southgate House

Devizes

SN15 5EQ

Contact

Luana O'Neill

Email

Luana.O'Neill@wiltshire.gov.uk

Country

United Kingdom

NUTS code

UKK15 - Wiltshire CC

Internet address(es)

Main address

<https://bswccg.nhs.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.supplyingthesouthwest.org.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.supplyingthesouthwest.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

AC1260 Home From Hospital Service

Reference number

DN592518

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

The Home from Hospital service provides short-term home-based support to individuals being discharged home following a stay in hospital. This is a 'non personal care' service and does not require CQC registration and therefore the provision of this service is an opportunity for the care and voluntary and community sectors alike.

It aims to support customers to regain their confidence and independence with a combination of both practical (hands on), emotional and social support, following the principle of a planned and phased reduction in support. In providing such support to the customer, Wiltshire's care services are also supported by releasing care capacity to be used for personal care, with the 'Home from Hospital' service supporting the non-care elements.

Alongside this, the service also offers transport home from hospital, if no other alternative is available. The service is also expected to telephone pathway zero patients 48 hours post discharge to ensure that they do not have any outstanding needs. This element requires the signposting of people to appropriate services, both formal and informal. The service operates over 7 days for those aged 18 years and over.

II.1.5) Estimated total value

Value excluding VAT: £1,170,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK15 - Wiltshire CC

II.2.4) Description of the procurement

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Alongside this, the service also offers transport home from hospital, if no other alternative is available. The service is also expected to telephone pathway zero patients 48 hours post discharge to ensure that they do not have any outstanding needs. This element requires the signposting of people to appropriate services, both formal and informal. The service operates over 7 days for those aged 18 years and over.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 July 2022

End date

30 June 2025

This contract is subject to renewal

Yes

Description of renewals

The awarded contract can be extended by a period of up to two years from its initial expiry date of the 30/06/2025.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 February 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

25 February 2022

Local time

12:05pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Wiltshire Council Legal Team

County Hall, Bythesea Road

Trowbridge

BA14 8JN

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

FTS procedures include a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to bidders. This period allows unsuccessful bidders to seek further debriefing from the contracting authority before the contract is entered into. Such information should be requested from Wiltshire Council. If an appeal regarding the award of a contract has not been successfully resolved the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action must be brought promptly.