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Award

On Site Calibration and Service of Instron 3345 and 34SC-5 Tensometers

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-001476

Procurement identifier (OCID): ocds-h6vhtk-05eff4 ([view related notices](#))

Published 8 January 2026, 1:49pm

Scope

Reference

SSP-DIR (25-26) 136

Description

NHS Wales Shared Services Partnerships (NWSSP) Surgical Materials Testing Laboratory (SMTL) are looking to renew their Service and Maintenance contract that covers two (2) Instron 3345 and 34SC-5 Tensometers. These devices are compact electromechanical testing systems designed for tension, compression, and flexure tests on materials. They apply precise forces up to 5 kN and measures load, displacement, and strain with high accuracy, using complex proprietary software for control and data analysis. For NHS Wales, these devices validate the strength and durability of medical devices and biocompatible materials, support research and development, and ensure compliance with regulatory standards, ultimately improving patient safety, reducing procurement risks, and enhancing quality assurance in healthcare applications. Previously SMTL and Procurement Services had entered a 3-year Service and Maintenance contract with the supplier which is due to expire on the 28th February 2026. Due to National and

International Standards, we test against required specific limits for medical devices, therefore a reliable and accurately performing calibrated test unit is essential. Instron manufactured both the test units and bespoke software and as such have a unique and full understanding of how the test unit and software interact. They are the sole supplier of replacement parts and software checks and updates, and as such there is no other company who can offer this service in the UK. NWSSP are looking to complete a Direct Award to Instron due to them being the only supplier of the devices/services and relevant software through IP rights under Schedule 5.5 a & b of the Procurement Act 2023, The following conditions are met in relation to the public contract—(a) due to a particular supplier having intellectual property rights or other exclusive rights, only that supplier can supply the goods, services or works required, and (b) there are no reasonable alternatives to those goods, services or works.

Contract 1. On site calibration and service of Instron 3345 and 34SC-5 Tensometers

Supplier

- Instron - Division of ITW Ltd

Contract value

- £39,687 excluding VAT
- £47,624 including VAT

Below the relevant threshold

Award decision date

8 January 2026

Earliest date the contract will be signed

23 January 2026

Contract dates (estimated)

- 1 March 2026 to 28 February 2031
- 5 years

Main procurement category

Services

CPV classifications

- 50000000 - Repair and maintenance services

Contract locations

- UKL - Wales

Procedure

Procedure type

Below threshold - without competition

Supplier

Instron - Division of ITW Ltd

- Public Procurement Organisation Number: PGGX-2826-LVCT

Saxon House, 2-4 Victoria Street

Windsor

SL4 1EN

United Kingdom

Email: trudi_gregory@instron.com

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. On site calibration and service of Instron 3345 and 34SC-5 Tensometers

Contracting authority

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

- NHS Organisation Data Service: RQF

4-5 Charnwood Court,

Cardiff

CF14 3UZ

United Kingdom

Contact name: Michael Butler

Email: michael.butler2@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales