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Tender

Community Safety Public Perception Survey

The Police and Crime Commissioner for Suffolk

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-001475

Procurement identifier (OCID): ocds-h6vhtk-05ed3e

Published 8 January 2026, 1:44pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Change to contract dates

Scope

Reference

7F-2025-C024

Description

Suffolk Police, the Police and Crime Commissioner for Suffolk (PCC), Suffolk County Council and Community Safety Partnerships representatives from Babergh, East Suffolk, Mid Suffolk, Ipswich, and West Suffolk are seeking a delivery partner for a project that obtains and interprets the views of Suffolk residents on community safety.

During 2025 a new Police and Crime Plan was developed covering the period 2025-2029, this has set out the policing priorities across Suffolk. The plan focuses on preventing crime and working with communities to make Suffolk a safer place to live, work, travel, and invest.

This survey will offer partners across Suffolk an insight into the views of residents to help shape activity at a community safety partnership level. All partners also want to be able to ensure that longitudinal information is available to help inform current strategic priorities and delivery. The work will build upon themed and localised consultations previously undertaken along with needs assessments undertaken for strategy development.

The partners are inviting bids from potential providers with extensive experience in large-scale, primary, human research within the community safety environment. This should specifically include policing, community safety, Criminal Justice and/or victims and witnesses of crime. The project will be a large scale, research survey giving a reliable and robust assessment of public perception of community safety and local policing. The successful provider would be expected to consult a representative cohort of Suffolk residents to seek their views and perceptions of community safety and local policing in the county to measure and understand progress being made against our priorities to inform policy and practice. This should be large enough to allow for segmentation at district level, on a demographic basis and between victims and non-victims.

Total value (estimated)

- £280,000 excluding VAT
- £336,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 May 2026 to 30 April 2028
- Possible extension to 30 April 2030
- 4 years

Description of possible extension:

2 x 12 months

Main procurement category

Services

CPV classifications

- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey
- 79311000 - Survey services
- 79311200 - Survey conduction services
- 79311300 - Survey analysis services

Contract locations

- UKH14 - Suffolk

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Enquiry deadline

26 January 2026, 4:00pm

Tender submission deadline

2 February 2026, 12:00pm

Submission address and any special instructions

All details and tender documents can be found at -<https://7force.force.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

2 March 2026

Award criteria

Name	Type	Weighting
Quality	Quality	60.00%
Price	Price	30.00%
Social Value	Quality	10.00%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

The Police and Crime Commissioner for Suffolk

- Public Procurement Organisation Number: PDLT-3241-XVCD

Police Headquarters, Portal Avenue, Martlesham Heath

Ipswich

IP5 3QS

United Kingdom

Contact name: Louise Field

Email: louise.field@suffolk.police.uk

Website: <https://7force.force.com>

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government