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Contract

ID 3534429 - DoF - Purchase of patching product for non-Microsoft products on desktop clients

The Department of Finance

F03: Contract award notice

Notice identifier: 2022/S 000-001473

Procurement identifier (OCID): ocds-h6vhtk-02ddae

Published 18 January 2022, 2:04pm

Section I: Contracting authority

I.1) Name and addresses

The Department of Finance

Digital Shared Services, Craigantlet Buildings, Stormont Estate

BELFAST

BT4 3SX

Contact

SSD Admin

Email

ssdadmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ID 3534429 - DoF - Purchase of patching product for non-Microsoft products on desktop clients

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

IT Assist has responsibility for the delivery of common IT systems and services to support the business objectives of the 9 Northern Ireland Civil Service (NICS) Departments and approximately 40 Arms-Length organisations. Services are delivered to approximately 28000 NICS staff and customers located across Northern Ireland. One of the services is the supply, management and security of client desktop/laptops for customers to use for the execution of their business. IT Assist currently use Microsoft SCCM 2019 for the management and security patching of all client desktop and laptops. SCCM is used to scan and apply the required patches for all Microsoft products on the clients and a small number of 3rd party products security patches are applied for example Adobe. For the 3rd party applications a SCCM package has to be developed each time containing the latest patch and pushed out to every desktop. IT Assist has identified a need for a product that will allow them to more efficiently manage the security patching of the large number of 3rd party applications that are in use while maintaining the well embedded SCCM client infrastructure. IT Assist requires a 5 year contract (3 years initial with 2 optional extension years) for the supply and delivery of a patch management system to integrate into the SCCM environment that will allow clients to have 3rd party non Microsoft products security patched. Please see document entitled "ID 3534429– Specification Schedule" for full details of the requirement".

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £144,008

II.2) Description

II.2.2) Additional CPV code(s)

- 48700000 - Software package utilities
- 48800000 - Information systems and servers
- 72000000 - IT services: consulting, software development, Internet and support
- 72260000 - Software-related services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

IT Assist has responsibility for the delivery of common IT systems and services to support the business objectives of the 9 Northern Ireland Civil Service (NICS) Departments and approximately 40 Arms-Length organisations. Services are delivered to approximately 28000 NICS staff and customers located across Northern Ireland. One of the services is the supply, management and security of client desktop/laptops for customers to use for the execution of their business. IT Assist currently use Microsoft SCCM 2019 for the management and security patching of all client desktop and laptops. SCCM is used to scan and apply the required patches for all Microsoft products on the clients and a small number of 3rd party products security patches are applied for example Adobe. For the 3rd party applications a SCCM package has to be developed each time containing the latest patch and pushed out to every desktop. IT Assist has identified a need for a product that will allow them to more efficiently manage the security patching of the large number of 3rd party applications that are in use while maintaining the well embedded SCCM client infrastructure. IT Assist requires a 5 year contract (3 years initial with 2 optional extension years) for the supply and delivery of a patch management system to integrate into the SCCM environment that will allow clients to have 3rd party non Microsoft products security patched. Please see document entitled "ID 3534429– Specification Schedule" for full details of the requirement".

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

After the initial contract period of 3 years there are two optional extension periods of 1 year each

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-022079](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 December 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

LOOP1 SYSTEMS INC

5 Lapps Quay Wawterfront Business Centre

Cork

0000

Email

glen.kershaw@loop1.com

Telephone

+353 0216017548

Country

Ireland

NUTS code

- IE - Ireland

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £250,000

Total value of the contract/lot: £144,008

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

: The UK does not have any special review body with responsibility for appeal/mediation procedures in public procurement competitions. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015.

UK

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD complied with the Public Contracts Regulations 2015 and, incorporated a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract was communicated to tenderers. The notification provided full information on the award decision. This provided time for the unsuccessful tenderers to challenge the award decision before the contract was entered into.