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Planning

N&W ICB GP IT Services

NHS Norfolk & Waveney Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-001449

Procurement identifier (OCID): ocids-h6vhtk-04d074

Published 16 January 2025, 10:12am

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

Contact

Mark Kevlin

Email

mark.kevlin@eoecph.nhs.uk

Telephone

+44 1223617341

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

N&W ICB GP IT Services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk & Waveney Integrated Care Board (N&W ICB) is looking for an IT Services Delivery Partner to join them on their journey to improve and modernise the infrastructure in GP premises, to ensure that GP Practice and PCN staff have the right technology and support available when and where needed.

II.1.5) Estimated total value

Value excluding VAT: £1,800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72590000 - Computer-related professional services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

NHS Norfolk and Waveney ICB,
County Hall,
Martineau Ln,

Norwich,
Norfolk.
NR1 2DH

II.2.4) Description of the procurement

Norfolk & Waveney Integrated Care Board (N&W ICB) is looking for an IT Services Delivery Partner to join them on their journey to improve and modernise the infrastructure in GP premises, to ensure that GP Practice and PCN staff have the right technology and support available when and where needed.

The service will be in alignment to ICS planning guidance, as well as to the Primary Care Digital Services Model, which builds on the achievements and lessons learned to date during the cloud first journey and provides a framework to maintain the momentum of change.

N&W ICB is seeking a delivery partner to support with the implementation of simplified cloud infrastructure within Primary Care throughout the ICS, increasing flexibility and collaboration for the workforce. Specifically, the Customer aims to:

- Spend public money wisely and well.
- Ensure staff throughout the ICS can work seamlessly in General Practice premises, and that staff from general practice can work seamlessly elsewhere in the ICS.
- Remove silo-ed working through the implementation of cloud infrastructure & implement single sign on, removing the need for staff in primary care to have multiple logons wherever they work.
- Implement a one person – one device policy, ensuring that mobile devices can interface with the full range of functionality in practices, such as practice specific software and printing.
- Implement automatic Wi-Fi connection for mobile devices.
- Manage a central software catalogue allowing for user self service & standardisation of the estate.
- Enable some IT tasks to be undertaken locally by the practice by suitably skilled empowered staff.
- Support primary care staff employed at PCN level, ensuring that technology and access to systems is not a barrier to them being a productive member of the primary care clinical team

II.3) Estimated date of publication of contract notice

16 January 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes