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Contract

C142/2021/2022 - Inclusion Services Wales

Welsh Government

F20: Modification notice

Notice identifier: 2025/S 000-001445

Procurement identifier (OCID): ocds-h6vhtk-02f33b

Published 16 January 2025, 10:03am

Section I: Contracting authority/entity

I.1) Name and addresses

Welsh Government

Corporate Procurement Services, Cathays Park

Cardiff

CF10 3NQ

Contact

Corporate Procurement Services

Email

cpsprocurementadvice@gov.wales

Telephone

+44 3000257095

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://gov.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0007

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

C142/2021/2022 - Inclusion Services Wales

Reference number

C142/2021/2022

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.2) Description

II.2.1) Title

Sanctuary Seekers Support Service

Lot No

2

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community
- 85322000 - Community action programme
- 85323000 - Community health services
- 98000000 - Other community, social and personal services
- 98133100 - Civic betterment and community facility support services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Across Wales

II.2.4) Description of the procurement at the time of conclusion of the contract:

The Sanctuary Seekers Support Service aims to provide a national support service for people seeking sanctuary on a pan-Wales basis. The service aims to draw upon a number of inter-related areas with a pan-Wales geographical spread and collaborative working to fulfill the themes and outcomes.

The key objectives we expect the Sanctuary Seekers Support Service to achieve are:

- Ensuring anyone living in Wales as a forced migrant can get access to expert advice and advocacy support through this service;
- Advice would be free to clients, independent of Government, and of a high-quality.
- The service will dedicated focus on the need for legal immigration advice, support for children and young people in these systems, women and LGBTQ+ individuals;
- Advice and advocacy support will be accessible regardless of language needs, location or digital connectivity and a variety of communication and interpretation methods will be used to ensure this is the case;
- Sanctuary seekers will receive support towards community integration, including strengthen their skills and capacity to build their lives in Wales;

- The project will ensure Welsh Government has the data and insights needed to understand and respond to trends and gaps in required support;
- The project will contribute towards building public understanding and awareness of the circumstances, needs and talents of forced migrants living in Wales. This will involve engagement with the media and local communities.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

60

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2021/S 000-027597](#)

Section V. Award of contract/concession

Contract No

C142/2021/2022

Lot No

2

Title

Sanctuary Seekers Support Service

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

24 January 2022

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Welsh Refugee Council

120 - 122 Broadway

Cardiff

CF241NJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £1,065,000

Section VI. Complementary information

VI.3) Additional information

updated value of the modification by an additional GBP 10,000

(WA Ref:147337)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 75200000 - Provision of services to the community

VII.1.2) Additional CPV code(s)

- 85322000 - Community action programme
- 85323000 - Community health services
- 98133100 - Civic betterment and community facility support services
- 98000000 - Other community, social and personal services

VII.1.3) Place of performance

NUTS code

- UKL - Wales

VII.1.4) Description of the procurement:

The Sanctuary Seekers Support Service aims to provide a national support service for people seeking sanctuary on a pan-Wales basis. The

service aims to draw upon a number of inter-related areas with a pan-Wales geographical spread and collaborative working to fulfill the

themes and outcomes.

The key objectives we expect the Sanctuary Seekers Support Service to achieve are:

- Ensuring anyone living in Wales as a forced migrant can get access to expert advice and advocacy support through this service;

- Advice would be free to clients, independent of Government, and of a high-quality.

- The service will dedicated focus on the need for legal immigration advice, support for children and young people in these systems,

women and LGBTQ+ individuals;

- Advice and advocacy support will be accessible regardless of language needs, location or digital connectivity and a variety of

communication and interpretation methods will be used to ensure this is the case;

- Sanctuary seekers will receive support towards community integration, including strengthen their skills and capacity to build their lives in

Wales;

- The project will ensure Welsh Government has the data and insights needed to understand and respond to trends and gaps in required

support;

- The project will contribute towards building public understanding and awareness of the circumstances, needs and talents of forced

migrants living in Wales. This will involve engagement with the media and local communities.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

60

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£1,775,000

VII.1.7) Name and address of the contractor/concessionaire

Welsh Refugee Council

120-122 Broadway

Cardiff

CF241NJ

Telephone

+44 2020432974

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Additional funding is required to place enough resource for services across Wales meeting the needs of increased numbers from the Home Office's Asylum Dispersal Plan and any potential new immigration routes being established. This modification is not to extend the contract term, but for the additional funding required to sustainably deliver the expanded contract services during the contract extension period.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

For the contract to remain sustainable for the supplier, for the expansion of the service across all LAs in Wales; when utilising the extension period so as not to create issues of interoperability, claims of two-tier approaches and significant duplication of costs.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £2,422,000

Total contract value after the modifications

Value excluding VAT: £3,154,000