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Tender

Specialist Bereavement Services

Kent County Council
NHS Kent and Medway Clinical Commissioning Group

F02: Contract notice

Notice identifier: 2021/S 000-001434

Procurement identifier (OCID): ocids-h6vhtk-028cf0

Published 25 January 2021, 11:25am

Section I: Contracting authority

I.1) Name and addresses

Kent County Council

Invicta House

Maidstone

ME14 1XX

Contact

Ms Francesca Clark

Email

Francesca.Clark@kent.gov.uk

Telephone

+44 3000417708

Country

United Kingdom

NUTS code

UKJ4 - Kent

Internet address(es)

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

I.1) Name and addresses

NHS Kent and Medway Clinical Commissioning Group

Maidstone

Contact

Lesley Taylor

Email

lesley.taylor32@nhs.net

Country

United Kingdom

NUTS code

UKJ4 - Kent

Internet address(es)

Main address

<https://www.kentandmedwayccg.nhs.uk/>

Buyer's address

<https://www.kentandmedwayccg.nhs.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=edfc30ee-9d1a-eb11-8105-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=edfc30ee-9d1a-eb11-8105-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Specialist Bereavement Services

Reference number

DN507562

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Kent County Council (KCC), in partnership with Kent and Medway Clinical Commissioning Group (CCG), are looking for an organisation or consortium of organisations to deliver new evidence-based bereavement support services for Kent and Medway residents.

These services will need to be underpinned by Trauma Informed Approaches with the overarching aim of supporting individuals (who are experiencing high levels of distress and grief) by helping them to manage the impact of their bereavement and reduce the risk factors associated with this. These services will provide specialist support and should complement existing voluntary sector bereavement services. This opportunity covers the whole of Kent and Medway and will be broken down into lots:

- Lot 1 - Specialist Bereavement Service for under 25-year-olds
- Lot 2 - A Support Service for People Bereaved by Suicide

KCC is looking for an organisation(s) that have a track record of successfully delivering similar services and have a detailed understanding of the specific needs of people under 25 years old and/or affected by suicide. Organisations can bid for individual lots or both depending on experience and capabilities.

Lot 1 - Specialist Bereavement Service for under 25-year-olds

The service will deliver evidence-based specialist counselling to those from pre-school age (3 ½) to 25 years old who are experiencing complex grief. The interventions will be age appropriate. Delivery of these sessions will be via trained Counsellors with experience in bereavement, delivered in venues suitable for the service user, such as school and youth clubs. Providers can utilise a blended approach of face to face and remote delivery depending on individual needs and relevant government guidelines in relation to the Coronavirus. Referrals into the service will be open access.

Lot 2 - A Support Service for People Bereaved by Suicide (all ages)

The service will help people who have been bereaved by suicide. There will be three main cohorts of people that the service needs to support:

1. Close family members of the individual who died

2. Friends, colleagues, witnesses, and other people affected by a suicide
3. People who are working to support, or who are spending time with, people bereaved by suicide

Each cohort will require a different response and it is anticipated that most resource will be allocated to cohort 1.

The service will need to provide a personal/family centred and practical based support. Referrals into the service will be open access but the main referral route will be via a formal pathway between Kent Police, the Kent Coroner Service, Kent and Medway Public Health Teams and the new service provider.

It is the Council's intention to award the contract for an initial period of three years (36 months) with the potential to extend for a further two years in twelve-month extensions (subject to funding). The contract will commence early summer of 2021, following a mobilisation period. The maximum contract value is broken down as:

- Lot 1 - £125,000 per year plus an addition £50,000 a year flexible funding pot which can be utilised throughout the contract term.
- Lot 2 - £125,000 per year for a support service for people bereaved by suicide

Invitation to tender deadline – 22nd February 2021

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Lot 1 - Specialist Bereavement Service for under 25-year-olds

The service will deliver evidence-based specialist counselling to those from pre-school age (3 ½) to 25 years old who are experiencing complex grief. The interventions will be age appropriate. Delivery of these sessions will be via trained Counsellors with experience in bereavement, delivered in venues suitable for the service user, such as school and youth clubs. Providers can utilise a blended approach of face to face and remote delivery depending on individual needs and relevant government guidelines in relation to the Coronavirus. Referrals into the service will be open access.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

It is the Council's intention to award the contract for an initial period of three years (36 months) with the potential to extend for a further two years in twelve-month extensions (subject to funding). The contract will commence early summer of 2021, following a mobilisation period.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Kent County Council (KCC), in partnership with Kent and Medway Clinical Commissioning Group (CCG), are looking for an organisation or consortium of organisations to deliver new evidence-based bereavement support services for Kent and Medway residents.

These services will need to be underpinned by Trauma Informed Approaches with the overarching aim of supporting individuals (who are experiencing high levels of distress and grief) by helping them to manage the impact of their bereavement and reduce the risk factors associated with this. These services will provide specialist support and should complement existing voluntary sector bereavement services. This opportunity covers the whole of Kent and Medway and will be broken down into lots:

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II.2.5) Award criteria

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II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Lot 2 - A Support Service for People Bereaved by Suicide (all ages)

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II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 April 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council

Maidstone

ME14 1XX

Country

United Kingdom