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Tender

## **Refresh 2 - Care at Home Services Lots 2, 3 and 4**

Warwickshire County Council

NHS Coventry and Warwickshire Clinical Commissioning Group (CCG)

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-001433

Procurement identifier (OCID): ocids-h6vhtk-030c32

Published 18 January 2022, 11:00am

The closing date and time has been changed to:

**17 February 2022, 10:00am**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

#### **Contact**

Manjit Nagra

#### **Email**

[manjitnagra@warwickshire.gov.uk](mailto:manjitnagra@warwickshire.gov.uk)

**Telephone**

+44 1926412026

**Country**

United Kingdom

**NUTS code**

UKG13 - Warwickshire

**Internet address(es)**

Main address

[www.warwickshire.gov.uk](http://www.warwickshire.gov.uk)

Buyer's address

[www.warwickshire.gov.uk/procurement](http://www.warwickshire.gov.uk/procurement)

**I.1) Name and addresses**

NHS Coventry and Warwickshire Clinical Commissioning Group (CCG)

Westgate House Market Street

Warwick

CV34 4DE

**Email**

[cwccg.contactus@nhs.net](mailto:cwccg.contactus@nhs.net)

**Country**

United Kingdom

**NUTS code**

UKG13 - Warwickshire

**Internet address(es)**

Main address

[www.coventrywarwickshireccg.nhs.uk](http://www.coventrywarwickshireccg.nhs.uk)

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.csw-jets.co.uk](http://www.csw-jets.co.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Refresh 2 - Care at Home Services Lots 2, 3 and 4

Reference number

CSW - 12903

#### **II.1.2) Main CPV code**

- 85310000 - Social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Warwickshire County Council and NHS Coventry and Warwickshire CCG are seeking further tenders for some of their Care at Home services. This is a refresh tender for Lot 2 (supported Living), Lot 3 (Live In Care) and Lot 4 (Complex Clinical Care) to allow new providers to apply for a contract for these services.

(Note: Providers who were successful in being awarded a contract previously should not re-apply for any Lots they were awarded).

During the life of these contracts the services may be modified and varied in order to meet the changing needs and demands of WCC, the CCG's and the customers. These changes could include (but aren't limited to) initiatives to deal with short term emergencies, facilitating hospital discharge, prevention, night-sits etc.

Please note Lot 1 Domiciliary Care is not being refreshed

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

### **II.2.1) Title**

Lot 2 Supported Living

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

The Council boundaries of Warwickshire County Council and Coventry City Council.

### **II.2.4) Description of the procurement**

Generally for customers who require more than 28 hours of support and any night support whose support meets

the principles that are defined in the Reach Standards in Supported Living. This service is for all adult customer groups from the age of 18 onwards and may also support young people in

transition. This service is for both WCC and CCG customers who reside in Warwickshire and CCG customers who reside

in Coventry.

This service will operate on the basis of a single area framework

### **II.2.6) Estimated value**

Value excluding VAT: £55,231,723

### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

15

#### **II.2.14) Additional information**

The contract term will be 15 months only. There will be no option to extend beyond the 15 months

### **II.2) Description**

#### **II.2.1) Title**

Lot 2 - Live In Care

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

#### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

The Council boundaries of Warwickshire County Council and Coventry City Council.

#### **II.2.4) Description of the procurement**

Generally for customers who require more than 28 hours of support a week and any night support provided via

live in care arrangements. This service is for all adult customer groups from the age of 18 onwards and may also support young people in transition. This service is for both WCC and CCG customers who reside in Warwickshire and CCG customers who reside in Coventry

#### **II.2.6) Estimated value**

Value excluding VAT: £7,443,394

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

15

#### **II.2.14) Additional information**

The contract term will be 15 months. There will be no option to extend beyond the 15 months

### **II.2) Description**

#### **II.2.1) Title**

Lot 4 Complex Clinical Care

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 85140000 - Miscellaneous health services
- 85312000 - Social work services without accommodation

#### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

The Council boundaries of Warwickshire County Council and Coventry City Council.

#### **II.2.4) Description of the procurement**

Generally for customers of the CCG's who require care that must only be performed by a skilled staff member that has been deemed competent and received delegation from a qualified nurse to perform that task. Complex clinical care may be delivered in a domiciliary, supported living or live in care setting.

This service is for all adult customer groups from the age of 18 onwards and may also support young people in

transition.

This service is for CCG customers who reside in Warwickshire or Coventry. This service will operate on the basis of a single area framework.

#### **II.2.6) Estimated value**

Value excluding VAT: £1,505,967

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

15

#### **II.2.14) Additional information**

The contract term will be 15 months. There will be no option to extend beyond the 15 months.

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

All as detailed in the tender documentation.

The Council will undertake its financial assessment of the tendering organisation (and if considered necessary by the Council, any partners within a consortium bid) based on its own evaluation of the tenderers' most recent 2 years accounts (or if 2 years accounts are not available, equivalent evidence which confirms financial viability). The assessment of accounts will be supported by an independent credit reference report from

Creditsafe where this is available. The Council may also impose a Bond or Performance Guarantee on the successful Tenderer. Minimum level(s) of standards possibly required: Evidence as stated in the tender documentation.

#### **III.2) Conditions related to the contract**

##### **III.2.2) Contract performance conditions**

All as detailed in the tender documentation



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.10) Identification of the national rules applicable to the procedure**

Information about national procedures is available at:

[www.legislation.gov.uk/ukxi/2015/102/contents/made](http://www.legislation.gov.uk/ukxi/2015/102/contents/made)

#### **IV.1.11) Main features of the award procedure**

All as detailed in the tender documentation.

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

3 February 2022

Local time

10:00am

Changed to:

Date

17 February 2022

Local time

10:00am

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Warwickshire County Council will be using its e-tendering system (CSW-JETS) for the administration of this procurement process. Providers must register with the system (if they haven't previously done so) in order to be able to express an interest in the project and download documents. The web address for CSW-JETS is

[www.csw-jets.co.uk](http://www.csw-jets.co.uk). Registration and use of CSW-JETS is free.

If you are having trouble registering with CSW-JETS please email us at [procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)