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Tender

Procurement of Lone Worker Solutions for North Yorkshire Council

North Yorkshire County Council

F02: Contract notice

Notice identifier: 2023/S 000-001403

Procurement identifier (OCID): ocds-h6vhtk-037d1e

Published 17 January 2023, 1:24pm

Section I: Contracting authority

I.1) Name and addresses

North Yorkshire County Council

County Hall, Racecourse Lane,

Northallerton

DL7 8AD

Contact

Mark Taylor

Email

procurement@northyorks.gov.uk

Telephone

+44 1609533450

Country

United Kingdom

Region code

UKE22 - North Yorkshire CC

National registration number

8867655

Internet address(es)

Main address

<https://www.northyorks.gov.uk>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/104117>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=58243&B=UK

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=58243&B=UK

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement of Lone Worker Solutions for North Yorkshire Council

Reference number

64316

II.1.2) Main CPV code

- 71317200 - Health and safety services

II.1.3) Type of contract

Services

II.1.4) Short description

North Yorkshire County Council (the Council) are seeking a specialist supplier in order to procure a comprehensive lone worker solution, including alarm receiving centre and management information portal. The solution will support the Council's obligations to ensure the health, safety and welfare of staff undertaking lone worker activities. The Council are undertaking this procurement; however, tenderers should note that there is currently a process of local government reorganisation underway in North Yorkshire. From 1 April 2023 North Yorkshire County Council and the seven district and borough councils in North Yorkshire will have merged to become the new legal entity of North Yorkshire Council. The Council are undertaking this procurement on behalf of North Yorkshire Council.

II.1.5) Estimated total value

Value excluding VAT: £300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 35113000 - Safety equipment
- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKE22 - North Yorkshire CC

II.2.4) Description of the procurement

North Yorkshire County Council (the Council) are seeking a specialist supplier in order to procure a comprehensive lone worker solution, including alarm receiving centre and management information portal. The solution will support the Council's obligations to ensure the health, safety and welfare of staff undertaking lone worker activities. The Council are undertaking this procurement; however, tenderers should note that there is currently a process of local government reorganisation underway in North Yorkshire. From 1 April 2023 North Yorkshire County Council and the seven district and borough councils in North Yorkshire will have merged to become the new legal entity of North Yorkshire Council. The Council are undertaking this procurement on behalf of North Yorkshire Council.

II.2.5) Award criteria

Quality criterion - Name: Implementation / Weighting: 12.5

Quality criterion - Name: Usage / Weighting: 7.5

Quality criterion - Name: Alarm Receiving Centre / Weighting: 5

Quality criterion - Name: Accessing the Systems / Weighting: 3.15

Quality criterion - Name: Technical Architecture / Weighting: 0.93

Quality criterion - Name: Security / Weighting: 0.35

Quality criterion - Name: Data Protection and Governance / Weighting: 4.79

Quality criterion - Name: Identity and Authentication / Weighting: 1.99

Quality criterion - Name: Availability and Resilience / Weighting: 2.69

Quality criterion - Name: Data Import and Export / Weighting: 0.93

Quality criterion - Name: Integration / Weighting: 3.50

Quality criterion - Name: Reporting / Weighting: 2.22

Quality criterion - Name: Support / Weighting: 2.57

Quality criterion - Name: Scaling / Weighting: 1.40

Quality criterion - Name: Standards and Certifications / Weighting: 0.47

Price - Weighting: 50

II.2.6) Estimated value

Value excluding VAT: £300,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

24 month initial period, followed by one further optional 12 month period.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-030477](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 February 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

10 February 2023

Local time

11:00am

Place

Procurement and Contract Management, North Yorkshire County Council, County Hall,
Northallerton, DL7 8AD

Information about authorised persons and opening procedure

An independent member of the Procurement and Contract Management section will verify the tenders through our e-tendering system (YORtender).

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

To access the tender documents you must register your organisation details on the YORtender (ProContract) system at <https://procontract.due-north.com/Login/> by creating a username, password and company profile.

To view details of this opportunity click on the Find Opportunities icon within the Opportunities section. Select North Yorkshire County Council from the Organisations drop down in the filter section and click Update. The Opportunity should then be displayed on the page. Alternatively use the Find Opportunities icon and

- change the All Data drop down to Reference Number in the search drop down;
- enter the contract ID: 64316;
- click Go, and the details of this contract should be displayed.

Once you have selected the Opportunity by clicking on the project title, you will need to express your interest by clicking the Register Interest In This Opportunity button. This will then allow you to download any documentation required, complete and upload the documents to the system. This must be done in advance of the deadline date.

If you require further information, guidance or support using YORtender (ProContract) please visit the supplier help centre: <https://supplierhelp.due-north.com/> If you have specific system issues please log a support call using the following link: <http://proactis.kayako.com/procontractv3/Core/Default/Index>

Alternatively you can log your call by emailing ProContractSuppliers@proactis.com. For critical and time-sensitive issues (requiring resolution within 60 minutes) please call 0330

005 0352.

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Strand, City of Westminster

London

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

North Yorkshire County Council shall in accordance with the Public Contracts (Amendment) Regulations 2015, incorporate a minimum 10 day standstill period commencing at the point that information on the intention to award the contract is sent to tenderers.

The Council shall, as soon as possible after the decision has been made, inform the tenderers and candidates of its decision, and shall do so by notice in writing by the most rapid means of communication practicable.

Should additional information be required, please contact the person cited in paragraph I.1) of this form. If an appeal regarding the award of a contract has not been successfully resolved, Public Contracts Regulations 2015 (SI 2015 No 6) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England and Wales).

Any such action must be started within 30 days beginning with the date when the aggrieved party first knew or ought to have known that grounds for starting the proceedings had arisen. Where a contract has not been entered into the Court may order the setting aside of the award decision or order the authority to amend any document and

may award damages. Following the 10 day standstill period, if no further debriefing has been requested, the Court may only award damages once the contract has been entered into.

VI.4.4) Service from which information about the review procedure may be obtained

High Court of England and Wales

Strand, City of Westminster

London

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>