This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/001398-2024">https://www.find-tender.service.gov.uk/Notice/001398-2024</a>

Contract

# Social Care Case Management System renewal D/A via YPO SAAS 001095 Lot 12

North Tyneside Council

F03: Contract award notice

Notice identifier: 2024/S 000-001398

Procurement identifier (OCID): ocds-h6vhtk-034222

Published 16 January 2024, 11:02am

# **Section I: Contracting authority**

# I.1) Name and addresses

North Tyneside Council

Quadrant, Cobalt Business Park, The Silverlink North

North Tyneside

**NE27 0BY** 

#### Contact

Mr Mark Perry

#### **Email**

mark.perry@northtyneside.gov.uk

#### **Telephone**

+44 1916435656

#### Fax

+44 1916432430

#### Country

**United Kingdom** 

# Region code

UKC2 - Northumberland and Tyne and Wear

# Internet address(es)

Main address

http://www.northtyneside.gov.uk/

Buyer's address

http://www.northtyneside.gov.uk/

# I.4) Type of the contracting authority

Regional or local authority

# I.5) Main activity

General public services

# **Section II: Object**

# II.1) Scope of the procurement

## II.1.1) Title

Social Care Case Management System renewal D/A via YPO SAAS 001095 Lot 12

Reference number

DN692777

#### II.1.2) Main CPV code

• 72222300 - Information technology services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Social Care Case Management System for Adults and Children's social care services.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £960,000 / Highest offer: £1,010,000 taken into consideration

## II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKC2 - Northumberland and Tyne and Wear

#### II.2.4) Description of the procurement

The YPO (Yorkshire Purchasing Organisation) Software Application Solutions Framework, Agreement Ref No. 1095 was identified as a suitable route to market. Suppliers on the framework are already Pre-Qualified and more specifically the Framework contains a Lot 12 which is Specifically for the requirement of Health & Social Care Systems.

Lot 12 features two suppliers of these systems.

From the Framework Information provided it was established that the Incumbent Supplier offered the greatest Value for Money.

Annual Hosting: live, test, training and data warehouses for all systems and portals, as per current environment.

Existing VPN Tunnel to include dual HA VPN Endpoints Annual Maintenance

Liquidlogic Adult's System (LAS) Support & Maintenance

Liquidlogic Children's System (LCS) Support & Maintenance

Early Help Module & EHCP Support & Maintenance

Autonomy Client & Citizen Portal Support & Maintenance

Online Financial Assessment Support & Maintenance

OCC - Full Children's License Support & Maintenance

OCC - Contracts & Payments Support & Maintenance

OCC - Charging Support & Maintenance

Data Warehouse Adults Support & Maintenance

Data Warehouse Childrens Support & Maintenance

Adults Provider Portal Support & Maintenance

Additional LCS Licenses Support & Maintenance

75 Additional Users Licenses Support & Maintenance

Childrens Autonomy Portal Support & Maintenance

Signs Of Safety Support & Maintenance

Visits module Support and Maintenance

Plus Optional elements and existing elements to continue

#### II.2.5) Award criteria

Cost criterion - Name: All elements listed in description / Weighting: 100

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Restricted procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: <u>2022/S 000-027908</u>

### Section V. Award of contract

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

23 November 2023

#### V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Liquidlogic

Arden Court Arden Street

Stratford upon Avon

**CV37 6NT** 

Country

**United Kingdom** 

**NUTS** code

• UKC2 - Northumberland and Tyne and Wear

The contractor is an SME

No

## V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £960,000 / Highest offer: £1,010,000 taken into consideration

# **Section VI. Complementary information**

# VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

**United Kingdom**