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Contract

Social Care Case Management System renewal D/A via YPO SAAS 001095 Lot 12

North Tyneside Council

F03: Contract award notice

Notice identifier: 2024/S 000-001398

Procurement identifier (OCID): ocids-h6vhtk-034222

Published 16 January 2024, 11:02am

Section I: Contracting authority

I.1) Name and addresses

North Tyneside Council

Quadrant, Cobalt Business Park, The Silverlink North

North Tyneside

NE27 0BY

Contact

Mr Mark Perry

Email

mark.perry@northtyneside.gov.uk

Telephone

+44 1916435656

Fax

+44 1916432430

Country

United Kingdom

Region code

UKC2 - Northumberland and Tyne and Wear

Internet address(es)

Main address

<http://www.northtyneside.gov.uk/>

Buyer's address

<http://www.northtyneside.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Social Care Case Management System renewal D/A via YPO SAAS 001095 Lot 12

Reference number

DN692777

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Social Care Case Management System for Adults and Children's social care services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £960,000 / Highest offer: £1,010,000 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

II.2.4) Description of the procurement

The YPO (Yorkshire Purchasing Organisation) Software Application Solutions Framework, Agreement Ref No. 1095 was identified as a suitable route to market. Suppliers on the framework are already Pre-Qualified and more specifically the Framework contains a Lot 12 which is Specifically for the requirement of Health & Social Care Systems.

Lot 12 features two suppliers of these systems.

From the Framework Information provided it was established that the Incumbent Supplier offered the greatest Value for Money.

Annual Hosting: live, test, training and data warehouses for all systems and portals, as per current environment.

Existing VPN Tunnel to include dual HA VPN Endpoints Annual Maintenance

Liquidlogic Adult's System (LAS) Support & Maintenance

Liquidlogic Children's System (LCS) Support & Maintenance

Early Help Module & EHCP Support & Maintenance

Autonomy Client & Citizen Portal Support & Maintenance

Online Financial Assessment Support & Maintenance

OCC - Full Children's License Support & Maintenance

OCC - Contracts & Payments Support & Maintenance

OCC - Charging Support & Maintenance

Data Warehouse Adults Support & Maintenance

Data Warehouse Childrens Support & Maintenance

Adults Provider Portal Support & Maintenance

Additional LCS Licenses Support & Maintenance

75 Additional Users Licenses Support & Maintenance

Childrens Autonomy Portal Support & Maintenance

Signs Of Safety Support & Maintenance

Visits module Support and Maintenance

Plus Optional elements and existing elements to continue

II.2.5) Award criteria

Cost criterion - Name: All elements listed in description / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-027908](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Liquidlogic

Arden Court Arden Street

Stratford upon Avon

CV37 6NT

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £960,000 / Highest offer: £1,010,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom