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Not applicable

Redundancy Payments Service Calculations and Service Development Project

The Insolvency Service

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-001387

Procurement identifier (OCID): ocids-h6vhtk-04cd10

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Section I: Contracting authority/entity

I.1) Name and addresses

The Insolvency Service

1 Westfield Avenue

LONDON

E201HZ

Contact

Javed Kebede

Email

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Country

United Kingdom

Region code

UKI41 - Hackney and Newham

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://in-tendhost.co.uk/insolvencyservice.aspx/Home>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Redundancy Payments Service Calculations and Service Development Project

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This digital project aims to ensure the Insolvency Service (INSS) complies with HMRC's guidance on the correct application of tax and National Insurance (NI) in the Redundancy Payments Service (RPS) through a digital solution. It will also identify broader system improvements to enhance compliance, efficiency, and customer experience. Key objectives include addressing data gaps by making changes to the RPS online application and IP Upload Service, customising the case management system (CMS) to handle new data. The current finance system (Business World) does not fully meet the needs of RPS, and the Calculation Engine will need a review, so all combinations of payments are calculated correctly. A solution is also needed to allow the calculation of NI at point of payment, rather than point of calculation. Other changes to the finance system are needed to improve the accuracy of reporting, submission of Real Time Information to HMRC and accommodate any other improvements needed to facilitate seamless integration.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-041586](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

We plan to host a supplier day to provide further information about this project and answer questions. Suppliers interested in attending the event are encouraged to contact javed.kebede@insolvency.gov.uk to express their interest and receive further details.