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Contract

## **Payroll, Roster and Availability IT System for Hertfordshire Fire and Rescue Service**

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2024/S 000-001378

Procurement identifier (OCID): ocds-h6vhtk-042d6b

Published 16 January 2024, 9:37am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hertfordshire County Council

PEGS LANE

HERTFORD

SG138DQ

#### **Email**

[strategic.procurement@hertfordshire.gov.uk](mailto:strategic.procurement@hertfordshire.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH23 - Hertfordshire

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.hertfordshire.gov.uk](http://www.hertfordshire.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Payroll, Roster and Availability IT System for Hertfordshire Fire and Rescue Service

Reference number

HCC2315068

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

This is an Award Notice for the Provision of a Payroll, Roster and Availability IT System for HFRS. This is a direct award because competition is absent for technical reasons.

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £387,066

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

This is an Award Notice. Hertfordshire County Council has awarded a contract for the Provision of a Payroll, Roster and Availability IT System for the Hertfordshire Fire and Rescue Service (HFRS).

Gartan is an integrated workforce management solution designed to manage Emergency Services sector's time management needs. It is comprised of integrated 'On Call' & full time staff rostering and payroll management modules. The backbone of the rostering modules are the minimum crewing/staffing requirements at each location. The absence management algorithms are used to measure an employee's availability against the relevant minimum requirements. If a staffing issue will occur, the user is immediately alerted. If they have the user rights to create a staffing issue (e.g., a personnel shortage) the relevant users (e.g., managers) are alerted via SMS messaging, email and or App push notifications.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

There is provision for an extension of 24 months. The value stated in II.1.7 is inclusive of this.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

Hertfordshire County Council (HCC) is relying on Regulation 32(2)(b)(ii) of the Public Contract Regulations 2015 in making this award without prior publication. Regulation 32(2)(b)(ii) permits such an award where competition is absent for technical reasons.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

### **Contract No**

HCC2315068

### **Title**

Payroll, Roster and Availability IT System for Hertfordshire Fire and Rescue Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 August 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Gartan Technologies

Letterkenny

Country

Ireland

NUTS code

- IE0 - Ireland

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £387,066

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Where the works, supplies or services can be supplied only by a particular economic operator because competition is absent for technical reasons stated in Annex D.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court Royal Courts of Justice

The Strand

London

Country

United Kingdom