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Not applicable

Supply of an Enterprise Voice and Customer Contact Centre Solution

Worthing Homes Ltd

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-001378

Procurement identifier (OCID): ocds-h6vhtk-03972d

Published 17 January 2023, 11:30am

Section I: Contracting authority/entity

I.1) Name and addresses

Worthing Homes Ltd

Davison House, North Street

Worthing

BN11 1ER

Contact

Neville Brown

Email

neville.brown@itica.com

Telephone

+44 7771810621

Country

United Kingdom

NUTS code

UKJ27 - West Sussex (South West)

Internet address(es)

Main address

www.worthing-homes.org.uk

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA20962

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supply of an Enterprise Voice and Customer Contact Centre Solution

II.1.2) Main CPV code

- 32524000 - Telecommunications system

II.1.3) Type of contract

Supplies

II.1.4) Short description

Supply, implementation and support of a hosted enterprise voice and customer contact management solution.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2023/S 000-001062](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

Updated Contract Value

After internal review, the ten year Contract Value has been increased to 600,000 GBP excluding VAT.