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Tender

Carers Information, Advice & Support Service (Incorporating Mental Health Carers Service)

The Borough Council of Calderdale

F02: Contract notice

Notice identifier: 2024/S 000-001356

Procurement identifier (OCID): ocds-h6vhtk-042d5a

Published 15 January 2024, 5:49pm

Section I: Contracting authority

I.1) Name and addresses

The Borough Council of Calderdale

Town Hall, Crossley Street

Halifax

HX1 1UJ

Contact

Mark Pearcey

Email

mark.pearcey@calderdale.gov.uk

Telephone

+44 1422393880

Country

United Kingdom

Region code

UKE4 - West Yorkshire

National registration number

184 3147 61

Internet address(es)

Main address

<https://www.calderdale.gov.uk/v2>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/103251>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=77054&B=UK

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=77054&B=UK

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Information, Advice & Support Service (Incorporating Mental Health Carers Service)

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Carers Information, Advice & Support Service (Incorporating Mental Health Carers Service) (the "Service"). The Service will offer an innovative and flexible service and be responsive to changing demands and needs of carers. The Service will provide carer's assessments on behalf of the Council which is a statutory duty. In addition, it will support the Council with carers emergency back-up plans, carers strategy group, carers personal budgets and the targeted support fund, and provide statistics for the carers strategy from the register of carers in Calderdale.

II.1.5) Estimated total value

Value excluding VAT: £1,700,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE44 - Calderdale and Kirklees

II.2.4) Description of the procurement

The Borough Council of Calderdale invites Tenderers to a Bidders Event for our procurement opportunity for the Carers Information, Advice & Support Service (Incorporating Mental Health Carers Service) (the “Service”). The Service will offer an innovative and flexible service and be responsive to changing demands and needs of carers. The Service will provide carer’s assessments on behalf of the Council which is a statutory duty. In addition, it will support the Council with carers emergency back-up plans, carers strategy group, carers personal budgets and the targeted support fund, and provide statistics for the carers strategy from the register of carers in Calderdale (currently 2,500 carers registered). Other provision can include peer support groups, courses, activities, events, financial support (benefits, grants, etc), one-to-one emotional support, counselling, carers clinics in GP surgeries, specific support for young adult carers (aged 18-25), mental health carers and ethnic minority carers, including bilingual support.

There are currently two separate carers services being provided; a generic carers information, advice and support service, and a specific mental health carers service. Therefore, there are 2 separate TUPE lists.

The procurement of this Service will be run as an ‘Open’ process that will comprise of a Standard Selection Questionnaire and an Invitation to Tender (ITT).

A bidder’s day will take place on Tuesday 23rd January 2024 at 10.00am – 11.30am via Microsoft Teams. The invitation to the event is included within the procurement documents. By responding to the RSVP you will be sent the meeting invitation.

The contract being tendered is for an initial term of 3 years with an option to extend for a further period or periods of up to 24 months.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90%

Price - Weighting: 10%

II.2.6) Estimated value

Value excluding VAT: £1,700,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The initial term of the Contract is 3 years, with an option to extend for a further period or periods of up to 24 months.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 February 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

13 February 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Strand

London

WC2A 2LL

Email

tcc.issue@justice.gov.uk

Telephone

+44 2079476112

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>