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Tender

## **Carers Information, Advice & Support Service (Incorporating Mental Health Carers Service)**

The Borough Council of Calderdale

F02: Contract notice

Notice identifier: 2024/S 000-001356

Procurement identifier (OCID): ocds-h6vhtk-042d5a

Published 15 January 2024, 5:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Borough Council of Calderdale

Town Hall, Crossley Street

Halifax

HX1 1UJ

#### **Contact**

Mark Pearcey

#### **Email**

[mark.pearcey@calderdale.gov.uk](mailto:mark.pearcey@calderdale.gov.uk)

#### **Telephone**

+44 1422393880

#### **Country**

United Kingdom

**Region code**

UKE4 - West Yorkshire

**National registration number**

184 3147 61

**Internet address(es)**

Main address

<https://www.calderdale.gov.uk/v2>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/103251>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=77054&B=UK](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=77054&B=UK)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=77054&B=UK](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=77054&B=UK)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Carers Information, Advice & Support Service (Incorporating Mental Health Carers Service)

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Carers Information, Advice & Support Service (Incorporating Mental Health Carers Service) (the “Service”). The Service will offer an innovative and flexible service and be responsive to changing demands and needs of carers. The Service will provide carer’s assessments on behalf of the Council which is a statutory duty. In addition, it will support the Council with carers emergency back-up plans, carers strategy group, carers personal budgets and the targeted support fund, and provide statistics for the carers strategy from the register of carers in Calderdale.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,700,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKE44 - Calderdale and Kirklees

#### **II.2.4) Description of the procurement**

The Borough Council of Calderdale invites Tenderers to a Bidders Event for our procurement opportunity for the Carers Information, Advice & Support Service (Incorporating Mental Health Carers Service) (the “Service”). The Service will offer an innovative and flexible service and be responsive to changing demands and needs of carers. The Service will provide carer’s assessments on behalf of the Council which is a statutory duty. In addition, it will support the Council with carers emergency back-up plans, carers strategy group, carers personal budgets and the targeted support fund, and provide statistics for the carers strategy from the register of carers in Calderdale (currently 2,500 carers registered). Other provision can include peer support groups, courses, activities, events, financial support (benefits, grants, etc), one-to-one emotional support, counselling, carers clinics in GP surgeries, specific support for young adult carers (aged 18-25), mental health carers and ethnic minority carers, including bilingual support.

There are currently two separate carers services being provided; a generic carers information, advice and support service, and a specific mental health carers service. Therefore, there are 2 separate TUPE lists.

The procurement of this Service will be run as an ‘Open’ process that will comprise of a Standard Selection Questionnaire and an Invitation to Tender (ITT).

A bidder’s day will take place on Tuesday 23rd January 2024 at 10.00am – 11.30am via Microsoft Teams. The invitation to the event is included within the procurement documents. By responding to the RSVP you will be sent the meeting invitation.

The contract being tendered is for an initial term of 3 years with an option to extend for a further period or periods of up to 24 months.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90%

Price - Weighting: 10%

#### **II.2.6) Estimated value**

Value excluding VAT: £1,700,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The initial term of the Contract is 3 years, with an option to extend for a further period or periods of up to 24 months.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 February 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

13 February 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Strand

London

WC2A 2LL

Email

[tcc.issue@justice.gov.uk](mailto:tcc.issue@justice.gov.uk)

Telephone

+44 2079476112

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>