

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/001348-2022>

Tender

## **High Intensity User Service**

Central and North West London NHS Foundation Trust

F02: Contract notice

Notice identifier: 2022/S 000-001348

Procurement identifier (OCID): ocids-h6vhtk-030bdd

Published 17 January 2022, 3:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Central and North West London NHS Foundation Trust

350 euston road

london

NW1 3AX

#### **Contact**

Mr Chris Grove

#### **Email**

[chris.grove@nhs.net](mailto:chris.grove@nhs.net)

#### **Telephone**

+44 2073817717

#### **Country**

United Kingdom

**NUTS code**

UKI - London

**Internet address(es)**

Main address

<http://www.cnwl.nhs.uk>

Buyer's address

<http://www.cnwl.nhs.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=8f59f4a0-a877-ec11-8110-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=8f59f4a0-a877-ec11-8110-005056b64545>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

High Intensity User Service

Reference number

DN592278

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

CNWL is looking to commission a bespoke High Intensity User service across the four North West London Boroughs, including Brent, Harrow, Kensington & Chelsea and Westminster, to support this cohort of individuals. The Trust would like to develop a different, non-clinical approach to address some of the underlying social needs that are not being met by the existing system.

#### **II.1.5) Estimated total value**

Value excluding VAT: £650,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

CNWL is looking to commission a bespoke High Intensity User service across the four North West London Boroughs, including Brent, Harrow, Kensington & Chelsea and Westminster, to support this cohort of individuals. The Trust would like to develop a different, non-clinical approach to address some of the underlying social needs that are not being met by the existing system.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £650,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

17 February 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

17 February 2022

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Central & North West London NHS Foundation Trust

London

Country

United Kingdom