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Contract

Project RECODE: NHM Collections Management System

Natural History Museum

F03: Contract award notice

Notice identifier: 2023/S 000-001320

Procurement identifier (OCID): ocds-h6vhtk-02fee3

Published 16 January 2023, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Natural History Museum

Cromwell Road, South Kensington

London

SW7 5BD

Contact

Mr Andy Davies Procurement Manager

Email

a.davies@nhm.ac.uk

Telephone

+44 2079425416

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

www.nhm.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Project RECODE: NHM Collections Management System

II.1.2) Main CPV code

- 48613000 - Electronic data management (EDM)

II.1.3) Type of contract

Supplies

II.1.4) Short description

In line with our new Vision and Strategy to 2031 the Natural History Museum (NHM) was looking to help transform the study of natural history, engage and involve the widest possible audience, and secure the future of our collections. This will require a new collections management solution and the museum sought a supplier that can implement a business operational solution to which the NHM can transition.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,754,294

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

In line with our new Vision and Strategy to 2031 the Natural History Museum (NHM) was looking to help transform the study of natural history, engage and involve the widest possible audience, and secure the future of our collections. This will require a new collections management solution and the museum sought a supplier that can implement a business operational solution to which the NHM can transition.

II.2.5) Award criteria

Quality criterion - Name: Solution Fit & Acceptability / Weighting: 20

Quality criterion - Name: Ability to Sustain and Operate / Weighting: 15

Quality criterion - Name: Data Architecture / Weighting: 20

Quality criterion - Name: Data Migration / Weighting: 10

Quality criterion - Name: Strategic Fit and Support / Weighting: 15

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

Variant bids and options were acceptable only in accordance with the procurement documents.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-002117](#)

Section V. Award of contract

Contract No

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Title

Project RECODE: NHM Collections Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 December 2022

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SER Solutions United Kingdom Limited

12th Floor, The Broadgate Tower, 20 Primrose Street

London

EC2A 2EW

Country

United Kingdom

NUTS code

- UKI - London

National registration number

07282887

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,000,000

Total value of the contract/lot: £3,754,294

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=747719036>

GO Reference: GO-2023116-PRO-21924368

VI.4) Procedures for review

VI.4.1) Review body

Natural History Museum

Cromwell Road

London

SW7 5BD

Telephone

+44 2079425416

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Natural History Museum

Cromwell Road

London

SW7 5BD

Telephone

+44 2079425416

Country

United Kingdom