

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/001315-2021>

Contract

Stoke-on-Trent All Age Carer Support Service - ASCHIW/2020/46*

Stoke-on-Trent City Council

F03: Contract award notice

Notice identifier: 2021/S 000-001315

Procurement identifier (OCID): ocds-h6vhtk-028c79

Published 22 January 2021, 11:37am

Section I: Contracting authority

I.1) Name and addresses

Stoke-on-Trent City Council

Civic Centre, Glebe Street

Stoke-on-Trent

ST4 1HH

Contact

Mrs Tina Capewell

Email

tina.capewell@stoke.gov.uk

Telephone

+44 1782232952

Country

United Kingdom

NUTS code

UKG - WEST MIDLANDS (ENGLAND)

Internet address(es)

Main address

<https://www.stoke.gov.uk>

Buyer's address

<https://www.stoke.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Stoke-on-Trent All Age Carer Support Service - ASCHIW/2020/46*

Reference number

DN461754

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Stoke-on-Trent City Council in partnership with Stoke-on-Trent Clinical

Commissioning Group (CCG) are seeking tenders from experienced organisations to co-ordinate a single integrated All Age Carer Support Service with a single point of access for adult and young carers from age 5 across Stoke-on-Trent.

The service will be managed by one single provider who may deliver the service in collaboration or through a series of sub-contracts or partnership arrangements. The provider will engage, collaborate and work with other organisations including community groups to deliver a broad range of interventions and access to local support options that meet the needs of carers and their families.

The provider will need to work closely with the local authority and health partners and will need to evidence collaborative working with a wide number of local organisations,

voluntary sector and community groups to provide assessments, information, guidance and support for adult and young carers.

The service will support the legal obligations to carers in Stoke-on-Trent. This will include the undertaking of adult universal carers assessments and care and support planning in line with statutory guidance, alongside working with the local authority's young carers assessment team, adopting a 'whole family' approach to carer assessments, support and interventions, to help sustain and improve the carers health, wellbeing and independence both within and outside of their caring role

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,460,000

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG - WEST MIDLANDS (ENGLAND)

II.2.4) Description of the procurement

Stoke-on-Trent City Council in partnership with Stoke-on-Trent Clinical

Commissioning Group (CCG) are seeking tenders from experienced organisations to co-ordinate a single integrated All Age Carer Support Service with a single point of

access for adult and young carers from age 5 across Stoke-on-Trent.

The service will be managed by one single provider who may deliver the service in collaboration or through a series of sub-contracts or partnership arrangements. The provider will engage, collaborate and work with other organisations including community groups to deliver a broad range of interventions and access to local support options that meet the needs of carers and their families.

The provider will need to work closely with the local authority and health partners and will need to evidence collaborative working with a wide number of local organisations, voluntary sector and community groups to provide assessments, information, guidance and support for adult and young carers.

The service will support the legal obligations to carers in Stoke-on-Trent. This will include the undertaking of adult universal carers assessments and care and support planning in line with statutory guidance, alongside working with the local authority's young carers assessment team, adopting a 'whole family' approach to carer assessments, support and interventions, to help sustain and improve the carers health, wellbeing and independence both within and outside of their caring role

II.2.5) Award criteria

Quality criterion - Name: Service Management & Delivery / Weighting: 18

Quality criterion - Name: Workforce / Weighting: 8

Quality criterion - Name: Service Awareness / Weighting: 3

Quality criterion - Name: Carer Priorities / Weighting: 6

Quality criterion - Name: Outcomes and Service Development / Weighting: 6

Quality criterion - Name: Quality Assurance, Monitoring and Management / Weighting: 8

Quality criterion - Name: Presentation – ‘Partnership and Collaborative Working’ / Weighting: 8

Quality criterion - Name: Social Value / Weighting: 3

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 178-431080](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 January 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

North Staffs Carers Association

Stoke on Trent

ST3 4NR

Country

United Kingdom

NUTS code

- UKG - WEST MIDLANDS (ENGLAND)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,460,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Stoke on Trent City Council

Stoke on Trent

Country

United Kingdom