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Tender

NHS West Yorkshire ICB - WHCP - Adult Bereavement Service

NHS West Yorkshire ICB

F02: Contract notice

Notice identifier: 2024/S 000-001312

Procurement identifier (OCID): ocds-h6vhtk-0422de

Published 15 January 2024, 3:24pm

Section I: Contracting authority

I.1) Name and addresses

NHS West Yorkshire ICB

White Rose House West Parade

Wakefield

WF1 1LT

Contact

Ben Pursey

Email

wycb-kirk.procurement@nhs.net

Country

United Kingdom

Region code

UKE45 - Wakefield

Internet address(es)

Main address

<https://www.wakefelddistricthcp.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://nhswicb.ukp.app.jaggaer.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://nhswicb.ukp.app.jaggaer.com>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

NHS West Yorkshire ICB - WHCP - Adult Bereavement Service

Reference number

WYICBWHCPABS2

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Adult Bereavement Services – Wakefield District, West Yorkshire

II.1.5) Estimated total value

Value excluding VAT: £525,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE45 - Wakefield

II.2.4) Description of the procurement

NHS West Yorkshire integrated Care Board through Wakefield District Health and Care Partnership as the Contracting Authority is seeking to identify a suitable partner to provide adult bereavement services under contract to around 600 service users per annum in or around the Wakefield District. The current contract will expire at the end of June 2024

Under the contract the successful Bidder(s) will be required to provide timely and relevant one-to-one and group bereavement support to adults in Wakefield after the death of a person. Furthermore, the successful Bidder(s) will be in a position to identify those at increased risk of, or currently experiencing a complex or prolonged grief reaction and

support them to access appropriate services.

Bidder(s) will develop an ongoing training programme to provide bereavement support training and education for all professionals/organisations/voluntary services who support people who have or are experiencing a bereavement. The aim of this is to increase community participation and capacity in supporting people to access the right information and support. The successful Bidder(s) will offer national, local and emergency information to all clients who access bereavement support.

The successful Bidder(s) will develop and manage a district-wide bereavement forum, bringing together all local organisations providing bereavement support services; to enhance networks, share good practice, develop pathways, agree common outcome measures and build upon collaborative working. Bidder(s) will commit to a partnership approach, engaging with the Wakefield End of Life Care Board and Mental Health Alliance to meet the bereavement support needs of each person accessing the Service.

The Wakefield District Health and Care Partnership is willing to consider viable contractual options that may be put forward in response to this tender.

- Should the contract be awarded it is expected that the initial contract period will be 5 years.
- The current Service Provider supports around 600 service users per annum.
- The Wakefield District Health and Care Partnership would expect services to be provided within the Wakefield District area.
- Core/essential and other services to be provided at the from 8:00am to 6:30pm (Monday to Friday) with relevant signposting information for out of hours and crisis services
- The Wakefield District Health and Care Partnership would expect the service to be provided by volunteers, trained bereavement support workers and specialist bereavement counsellors.
- The Wakefield District Health and Care Partnership would expect the service to be inclusive, accessible, and flexible, ensuring user access, improved experience, and outcomes.
- The Wakefield District Health and Care Partnership would expect reasonable adjustments to be made to support services users, including but not limited to, different appointment times, durations and formats (i.e. telephone, video and face-to-face), and location of appointments. Taking into accounts access via public transport and areas of deprivation.
- The Wakefield District Health and Care Partnership would require any potential bidder to

demonstrate the capacity and capability to provide the service from 1st July 2024.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £525,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

End date

30 June 2029

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-036261](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 February 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

12 February 2024

Local time

12:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

If you would like to submit a bid for this service, please submit your response by registering on <https://nhswyicb.ukp.app.jaggaer.com/ref> ITT_90. Once registered, potential providers will be able to complete and upload their submission.

Should Tenderers have any queries, or having problems using the portal, they should contact the Jaggaer Helpdesk at:

Phone: 0800 069 8630

NHS West Yorkshire Integrated Care Board (Wakefield District Health and Care Partnership) has the right to withdraw this notice.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand, Holborn

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom