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Tender

# PB2020-00227 Maintenance and 24 Hour Call Out/Repairs Service of Automatic Doors, Gates and Lifeline Equipment

**Darlington Borough Council** 

F02: Contract notice

Notice identifier: 2021/S 000-001309

Procurement identifier (OCID): ocds-h6vhtk-028c73

Published 22 January 2021, 10:39am

# **Section I: Contracting authority**

## I.1) Name and addresses

**Darlington Borough Council** 

Town Hall, Feethams

**Darlington** 

DL1 5QT

#### Contact

Mrs Jackie Elliott

#### **Email**

jackie.elliott@darlington.gov.uk

## **Telephone**

+44 1325405496

## Country

**United Kingdom** 

**NUTS** code

UKC13 - Darlington

Internet address(es)

Main address

http://www.darlington.gov.uk

Buyer's address

http://www.darlington.gov.uk

# I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

https://www.nepo.org/suppliers/opportunities

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.nepo.org/suppliers/opportunities

# I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

General public services

# **Section II: Object**

# II.1) Scope of the procurement

## II.1.1) Title

PB2020-00227 Maintenance and 24 Hour Call Out/Repairs Service of Automatic Doors, Gates and Lifeline Equipment

Reference number

DN520657

#### II.1.2) Main CPV code

• 50700000 - Repair and maintenance services of building installations

#### II.1.3) Type of contract

Services

## II.1.4) Short description

Darlington Borough Council has a requirement for maintenance and 24 hours repairs service for door entry, automatic gates and lifeline equipment for various properties within the Darlington area.

These consist of warden call, door entry systems, auto-door operators and doors, auto sliding doors and gear and automatic gates.

#### II.1.5) Estimated total value

Value excluding VAT: £350,000

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKC13 - Darlington

#### II.2.4) Description of the procurement

Darlington Borough Council has a requirement for maintenance and 24 hours repairs service for door entry, automatic gates and lifeline equipment for various properties within the Darlington area.

These consist of warden call, door entry systems, auto-door operators and doors, auto sliding doors and gear and automatic gates.

Call out response times required are as follows:

Emergency - within 3 hours

Urgent - within 24 hours

Standard - within 5 days

Follow on repair - completed within 5 days

Other planned works - to be programmed and agreed

By nature of the property tenures and type of systems being repaired/maintained there is a requirement for the engineers to be familiar with working in social housing, sheltered and extra care settings. The tenants/customers may be older, vulnerable, chaotic or have risk indicators which require an engineer to have an understanding of providing services to these specific client groups.

All operatives must hold and carry the relevant CSCS card and also hold a current enhanced DBC check.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

3 x 12 months optional extensions are available at the Councils discretion

# II.2.10) Information about variants

Variants will be accepted: No

## II.2.11) Information about options

Options: No

## II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

# **IV.1) Description**

## IV.1.1) Type of procedure

Open procedure

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

# IV.2) Administrative information

## IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 March 2021

Local time

12:00pm

## IV.2.4) Languages in which tenders or requests to participate may be submitted

English

## IV.2.7) Conditions for opening of tenders

Date

3 March 2021

Local time

12:00pm

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: Yes

# VI.4) Procedures for review

VI.4.1) Review body

**Darlington Borough Council** 

Town Hall Feethams

Darlington

DL1 5QT

Email

jackie.elliott@darlington.gov.uk

Telephone

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Country

**United Kingdom** 

Internet address

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