This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/001309-2021

Tender

PB2020-00227 Maintenance and 24 Hour Call Out/Repairs Service of Automatic Doors, Gates and Lifeline Equipment

Darlington Borough Council

F02: Contract notice

Notice identifier: 2021/S 000-001309

Procurement identifier (OCID): ocds-h6vhtk-028c73

Published 22 January 2021, 10:39am

Section I: Contracting authority

I.1) Name and addresses

Darlington Borough Council

Town Hall, Feethams

Darlington

DL15QT

Contact

Mrs Jackie Elliott

Email

jackie.elliott@darlington.gov.uk

Telephone

+44 1325405496

Country

United Kingdom

NUTS code

UKC13 - Darlington

Internet address(es)

Main address

http://www.darlington.gov.uk

Buyer's address

http://www.darlington.gov.uk

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

https://www.nepo.org/suppliers/opportunities

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.nepo.org/suppliers/opportunities

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PB2020-00227 Maintenance and 24 Hour Call Out/Repairs Service of Automatic Doors, Gates and Lifeline Equipment

Reference number

DN520657

II.1.2) Main CPV code

• 50700000 - Repair and maintenance services of building installations

II.1.3) Type of contract

Services

II.1.4) Short description

Darlington Borough Council has a requirement for maintenance and 24 hours repairs service for door entry, automatic gates and lifeline equipment for various properties within the Darlington area.

These consist of warden call, door entry systems, auto-door operators and doors, auto sliding doors and gear and automatic gates.

II.1.5) Estimated total value

Value excluding VAT: £350,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

• UKC13 - Darlington

II.2.4) Description of the procurement

Darlington Borough Council has a requirement for maintenance and 24 hours repairs service for door entry, automatic gates and lifeline equipment for various properties within the Darlington area.

These consist of warden call, door entry systems, auto-door operators and doors, auto sliding doors and gear and automatic gates.

Call out response times required are as follows:

Emergency - within 3 hours

Urgent - within 24 hours

Standard - within 5 days

Follow on repair - completed within 5 days

Other planned works - to be programmed and agreed

By nature of the property tenures and type of systems being repaired/maintained there is a requirement for the engineers to be familiar with working in social housing, sheltered and extra care settings. The tenants/customers may be older, vulnerable, chaotic or have risk indicators which require an engineer to have an understanding of providing services to these specific client groups.

All operatives must hold and carry the relevant CSCS card and also hold a current enhanced DBC check.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

Yes

Description of renewals

3 x 12 months optional extensions are available at the Councils discretion

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 March 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

3 March 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Darlington Borough Council

Town Hall Feethams

Darlington

DL15QT

Email

jackie.elliott@darlington.gov.uk

Telephone

+44 1325405496

Country

United Kingdom

Internet address

https://www.nepo.org/suppliers/opportunities