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Contract

## **SEMG Mediation and Disagreement Resolution Service**

Oxfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-001292

Procurement identifier (OCID): ocds-h6vhtk-0496be

Published 15 January 2025, 9:40am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Oxfordshire County Council

County Hall, New Road

Oxford

OX1 1TH

#### **Contact**

Ms Bronwyn Fletcher

#### **Email**

[bronwyn.fletcher@oxfordshire.gov.uk](mailto:bronwyn.fletcher@oxfordshire.gov.uk)

#### **Telephone**

+44 7922848342

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.oxfordshire.gov.uk>

Buyer's address

<http://www.oxfordshire.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

SEMG Mediation and Disagreement Resolution Service

Reference number

DN740668

**II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Local Authorities in the South East Mediation Group (SEMG) have a long history of collaboration in commissioning and providing mediation services. The Children and Families Act 2014 and associated statutory regulations and guidance introduced legislation for the provision of disagreement resolution and mediation concerning special educational provision with effect 1 September 2014.

Oxfordshire County Council is managing the tendering arrangements on behalf of the SEMG members and is the Lead Commissioning Organisation. For this Contract all entities that are eligible to commission services through this contract will be referred to as 'Commissioning Organisations.'

The SEMG is procuring a single-supplier framework where the successful provider will need to be mindful of the diversity of the participating SEMG members to ensure it fully understands local needs and systems and is able to work flexibly with individual participating members, including through the provision of relevant information.

The service will include a core service that supports mediation and disagreement resolution as described in section 5 and the mediation and disagreement resolution service as set out in section. It is a requirement of the contract that the Mediation and/or Disagreement Resolution is fully compliant with the Children and Families Act 2014, the SEND Code of Practice: 0-25 2015 and any other related provisions.

The provider will work with the commissioning organisations to ensure there is a flexible approach to meeting local needs across the SEMG membership.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £4,793,750

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Local Authorities in the South East Mediation Group (SEMG) have a long history of collaboration in commissioning and providing mediation services. The Children and Families Act 2014 and associated statutory regulations and guidance introduced legislation for the provision of disagreement resolution and mediation concerning special educational provision with effect 1 September 2014.

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The provider will work with the commissioning organisations to ensure there is a flexible approach to meeting local needs across the SEMG membership.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-027744](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 January 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Global Mediation Limited

42 Lytton Road

Barnet

EN5 5BY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £4,793,750

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Oxfordshire County Council

Oxford

Country

United Kingdom