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Contract

SEMG Mediation and Disagreement Resolution Service

Oxfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-001292

Procurement identifier (OCID): ocds-h6vhtk-0496be

Published 15 January 2025, 9:40am

Section I: Contracting authority

I.1) Name and addresses

Oxfordshire County Council

County Hall, New Road

Oxford

OX1 1TH

Contact

Ms Bronwyn Fletcher

Email

bronwyn.fletcher@oxfordshire.gov.uk

Telephone

+44 7922848342

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.oxfordshire.gov.uk>

Buyer's address

<http://www.oxfordshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SEMG Mediation and Disagreement Resolution Service

Reference number

DN740668

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

Local Authorities in the South East Mediation Group (SEMG) have a long history of collaboration in commissioning and providing mediation services. The Children and Families Act 2014 and associated statutory regulations and guidance introduced legislation for the provision of disagreement resolution and mediation concerning special educational provision with effect 1 September 2014.

Oxfordshire County Council is managing the tendering arrangements on behalf of the SEMG members and is the Lead Commissioning Organisation. For this Contract all entities that are eligible to commission services through this contract will be referred to as 'Commissioning Organisations.'

The SEMG is procuring a single-supplier framework where the successful provider will need to be mindful of the diversity of the participating SEMG members to ensure it fully understands local needs and systems and is able to work flexibly with individual participating members, including through the provision of relevant information.

The service will include a core service that supports mediation and disagreement resolution as described in section 5 and the mediation and disagreement resolution service as set out in section. It is a requirement of the contract that the Mediation and/or Disagreement Resolution is fully compliant with the Children and Families Act 2014, the SEND Code of Practice: 0-25 2015 and any other related provisions.

The provider will work with the commissioning organisations to ensure there is a flexible approach to meeting local needs across the SEMG membership.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,793,750

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-027744](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 January 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Global Mediation Limited

42 Lytton Road

Barnet

EN5 5BY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,793,750

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Oxfordshire County Council

Oxford

Country

United Kingdom